

Social Workers are part of the hospital team and work in the following areas:

- Cardiology
- Emergency
- Haematology
- Intensive Care
- Medical
- Oncology
- Palliative Care
- Surgical

## How to contact a Social Worker:

P: (02) 4014 4804

F: (02) 4014 4803

### Address:

Social Work Department  
Awabakal Country  
Calvary Mater Newcastle  
Locked Bag 7  
Hunter Region Mail Centre NSW 2310

If you are unable to contact a Social Worker yourself, then ask a staff member to phone for you.

### About Calvary

Founded in 1885 by the Sisters of the Little Company of Mary, Calvary is a charitable, not-for-profit, Catholic health care organisation. Our mission is to provide quality, compassionate health care to the most vulnerable, including those reaching the end of their life. With over 18,000 staff and volunteers, we have a national network of 14 Public and Private Hospitals, 72 Residential Care and Retirement Communities and 19 Community Care service centres.



Mater Newcastle

Awabakal Country,  
Locked Mail Bag 7, HRMC, NSW 2310, Australia  
[www.calvarymater.org.au](http://www.calvarymater.org.au)

Last updated: June 2021

# Social Work

Information for patients and relatives



Mater Newcastle

Continuing the Mission of the Sisters of the Little Company of Mary

Calvary Mater Newcastle is a public hospital within the Hunter New England Local Health District network.

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## What is Social Work?

Social Workers are university qualified professionals who can assist you, your family or carers, with emotional and practical support. This includes concerns about:

- Family, home or work whilst an inpatient/outpatient of the hospital
- Feeling anxious, frightened or depressed about your illness
- Making difficult decisions
- Self-esteem or confidence
- The death of someone close to you
- Adjustment to hospital or treatment
- Being lonely or confused
- Planning for when you leave hospital or finish treatment
- Legal or money matters
- Advocacy

If you require information or assistance with any of the following please ask to see our Social Worker:

- Specialised counselling services for inpatients, outpatients and families
- Elder abuse
- Trauma or domestic violence counselling
- Grief and loss
- Cancer support groups and services
- NDIS
- Rehabilitation services
- Dealing with government departments
- Referral to other community agencies
- Referrals for legal advice
- Funeral arrangements
- Transport

## Social Workers

Also provide assistance with information and help to find solutions to:

### Accommodation

- Placement and respite in aged care
- Crisis accommodation and linking with accommodation services
- Hospice information
- Onsite accommodation for rural/remote patients receiving treatment who live outside our area

### Financial issues

- Pensions and benefits
- Veterans' Affairs
- Isolated Patients' Travel and Accommodation Scheme

### Help at Home

- Community resources
- Aged Care services