

IMPORTANT: close contact locations identified: Ryde RC reinstatement of mandatory mask wearing and restricted visitor access

Date: 6th May 2021
To: All employees Calvary Ryde Retirement Community
From: Bryan McLoughlin, Regional CEO NSW | Joseph Massih, General Manager Ryde Retirement Community
Re: Urgent: New mask wearing and visitor restrictions

What is new?

1. **NSW Health has identified local transmission of COVID-19 in NSW close and casual contact locations.** Details are at:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/case-locations-and-alerts.aspx#close>

Staff should not attend work if you have been to any of these locations during the time and date indicated and should:

- advise your manager
 - immediately self-isolate until 14 days after you were last there
 - get tested even if you have no symptoms
 - watch for COVID-19 symptoms and get retested should any symptoms recur
 - even if you get a negative test, you must stay in isolation for 14 days as it can take 14 days before you may show symptoms or test positive.
2. **Falling within the Greater Sydney Area, Calvary Ryde Retirement Community will align restrictions on visitation as from today 6th May 2021:**
 - all staff and visitors to Calvary Ryde Retirement Community must wear a surgical mask.

- Residents may have a maximum of two visitors each day. They may have different visitors each day.
- Visits should take place in residents' rooms or outdoors where possible.
- Visitors and staff who have been in close contact locations are currently not permitted entry.
- Where a visitor does not provide their own mask, or the mask does not meet requirements, Calvary will provide a mask upon entry.
- Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor.

We will continue to review and align with NSW Guidelines. This information has been communicated to residents and their families. Thanks for your assistance in keeping our community safe.

Who can I contact if I need support?

If for whatever reason you are finding this requirement distressing, please discuss your concerns with your Manager in the first instance. If you require additional support, please make contact with your Employee Assistance Program (EAP) provider at:

<http://connect.calvarycare.org.au/EmployeeEssentials/Conditions/pages/Employee-assistance-program.aspx>

For up-to-date information for all staff, check in to Calvary's COVID-19 Information and Resources site for staff regularly at: www.calvarystaffupdates.org.au