



18th May 2021

Dear Resident or Family Member,

RE: Updated Visitor Restrictions and mask wearing arrangements at Calvary NSW Retirement Communities.

Yesterday, the NSW Government announced an easing of restrictions for residential aged care facilities given the current low risk of COVID-19 transmission in the community.

What does this mean for residents and families?

Consistent with the latest NSW Health advice, Calvary is pleased to be able to advise that it has reviewed its visitor restrictions.

The following eased restrictions are in place as from today 18th May 2021:

- **Mask wearing is no longer mandatory** for staff or visitors
- **Any number of visitors will be permitted to visit** between the hours of 11am-6pm each day
- **Visitors must not enter if they have been to any NSW close or casual contact locations** or interstate places of high concern.
 - <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/case-locations-and-alerts.aspx>
 - <https://www.health.nsw.gov.au/Infectious/covid-19/Documents/interstate-concerns-notice.pdf>
- **Visits will be permitted in all areas of the facility excluding dining areas.** Visits will be permitted where social/physical distancing of 1 person per 2 square metres and 1.5 metres separation can be observed.
- **From 1 June to 30 September 2021 visitors must not enter a Calvary facility if they have not received a dose of the 2021 influenza vaccine**, unless they meet the criteria under the exceptional and special circumstances. <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racfs-visits-outings.aspx>
- **Evidence of flu vaccination** will be required.
- **Screening questions and temperature checks for all visitors and staff will continue.** If a visitor is found to have an elevated temperature of 37.5 degrees Celsius or greater, entry will not be permitted.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.
- **Exceptions may apply for visitors of residents at end of life**, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.



We are pleased to be able to take these next steps in easing restrictions.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one.

For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

If you are unable to visit your loved one at this time, we remind and encourage you to contact the facility to arrange a WebEx video call.

Thank you for your continued understanding and cooperation.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW