



26 April 2021

Dear Resident or Family Member,

RE: Updated Visitor Restrictions - Calvary NSW Retirement Communities

As you may be aware, new cases of community transmission have been reported in Western Australia. Accordingly, NSW Health has advised that any person who has been in Perth or Peel regions of Western Australia since 17 April 2021 should not be permitted to enter a NSW residential aged care facility for 14 days after leaving the affected area.

Consistent with this latest NSW Health advice, Calvary NSW Retirement Communities will align restrictions on visitation.

What does this mean for residents and families?

The following new restrictions on visitation will apply from today, 26 April 2021:

- **Visitors who have visited Perth or Peel regions of Western Australia since 17 April 2021 will not be permitted entry at this time.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. If this applies to you, please contact the manager of your home to make arrangements.

Visitors must not enter the facility at all if they:

- they have been to any Western Australian [contact tracing locations](#) in the previous 14 days;
- have [COVID-19 symptoms](#) - fever (37. 5°C or higher) or symptoms of COVID-19;
- have been to any [close or casual contact locations](#) in NSW, interstate or New Zealand;
- are a close contact of a person with confirmed COVID-19 and are within their self-isolation period;
- live in a household with a person who is currently self-isolating; and/or
- are waiting for a COVID-19 test result.

We understand that restrictions on visitation have been difficult for residents and their loved ones. As always, we will ease restrictions in line with NSW Health advice as soon as it is safe to do so.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

If you are unable to visit at this time, we remind and encourage you to contact the facility to arrange a [WebEx video call](#) with your loved one.

Thank you for your continued understanding and cooperation. By following the rules, you are helping us to keep everyone safe.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW