



IMPORTANT: COVID-19 Update – Restrictions for Vendors and Contractors who have visited Melbourne

Date: 3 July 2020
Effective: IMMEDIATELY
To: All Vendors and Contractors - All Calvary Services
From: Damien Johnston, National Director People & Corporate Services

The Coronavirus (COVID-19) situation in Victoria is evolving. Rates of community transmission are increasing, particularly in Melbourne.

New Restriction for Vendors and Contractors

Due to the potential risk of COVID-19 transmission to the people in our care, their visitors and our staff, the following special restriction is now in place for all Calvary Hospital and Aged Care Facilities:

- **Any visiting Vendor or Contractor who has travelled to or from Melbourne in the past 14 days from 26 June 2020 is currently not permitted to visit a non-Victorian Calvary hospital or aged care facility.**

Our primary responsibility remains the protection of the patients, residents and staff. We will continue to monitor the situation in Victoria as well as advice from the relevant health authorities and lift this restriction when it is safe to do so.

Know the symptoms of COVID-19

This is a timely reminder for all Vendors and Contractors that if you are unwell and showing signs or symptoms of COVID-19, respiratory illness, gastroenteritis, as below, you should not visit a Calvary facility.

Symptoms of COVID-19 include:

- fever;
- respiratory symptoms; including:
 - coughing;
 - sore throat; and/or
 - Shortness of breath.

Other symptoms can include runny nose, headache, muscle or joint pain, nausea, diarrhoea, vomiting, loss of sense of smell, altered sense of taste, loss of appetite and fatigue.

In order to effectively manage the risk of infection and protect the health of staff, our patients, residents and their family members, Calvary will continue routine screening and temperature checks of all people at all sites upon entry. This will continue until further notice.

The cooperation and extraordinary efforts of vendors and suppliers in maintaining services and helping our staff manage the risk of infection to the people in our care has been excellent.



Please remember that as the COVID-19 situation evolves, new restrictions for the protection of the people in our care may be necessary. We will continue to keep you updated as the situation evolves.

For the latest updates

- For the latest Department of Health COVID-19 information, visit: www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert
- For the latest information about how you can help Calvary to minimise the risk of infection, please visit: www.calvarycoronavirusupdates.org.au

Should you have any concerns with accessing our sites to provide your services, we ask that you contact us immediately at nationalprocurement@calvarycare.org.au so we can work with you to address those concerns.

Should you become aware of any cases of infection within your organisation, or your subcontractors, then you must advise us immediately by return email to nationalprocurement@calvarycare.org.au with the subject line of 'COVID-19 CONFIRMED CASE'.

We will then work with you to help minimise any impact and ensure continuity of supply.

Please don't hesitate to contact National Procurement, or the relevant manager of the facility you require access to, should you have any questions or would like more information.

Thank you for your continued cooperation and understanding in this difficult time.