



Coronavirus (COVID-19) | Update for Residents and Families

Dear Resident or Family Member,

RE: New Influenza Vaccine Requirements and Video Call Services

The Coronavirus (COVID-19) situation in Australia continues to evolve. While instances of community transmission continue to be reported, we are thankful that there has been no confirmed case of COVID-19 in a Calvary Residential Aged Care Facility.

We understand that this time has been difficult. Restrictions on general visitation at our Residential Aged Care Facilities, introduced in March, have been received with a high degree of understanding and cooperation.

We would like to thank you for doing your part to help our staff to keep you and your loved ones safe at this challenging time of heightened risk.

New Influenza Vaccine Requirements – Visitors and Staff

Consistent with the latest advice from the [Commonwealth Department of Health](#), from 12.00am (midnight) 1 May 2020, any person entering a Calvary Residential Aged Care Facility will be required to have this year's Influenza (Flu) vaccine. This requirement also applies every member of staff.

- Proof of vaccination will be required before entry is permitted.
- This requirement will be ongoing, even when general visitation restrictions are lifted.
- To arrange your Influenza vaccination, please call your GP or pharmacy.

If you have any questions or concerns, please call the Manager of your home.

New Program to reduce Social Isolation for Residents and Families

We are aware of the effects of social isolation, and have been working hard to test and introduce new technologies to help our residents to connect more meaningfully with their loved ones.

From Friday 24 April 2020, every Calvary Residential Aged Care Facility will be offering WebEx video conferencing services to residents and their families. This is a standard service offered across Calvary Residential Aged Care that can be used in addition to the variety of ways you are currently connecting with your loved ones.

With this new service, from Friday, families will be able to call the facility and ask to schedule a Video Call with their loved one. The connection of multiple callers, from multiple devices, will also be possible. For more information about how to use the service, please [download our Guide for WebEx Video Calls](#).

Calvary continues to find new and creative ways to reduce the effects of social isolation on our residents and their family members. We will continue to keep you updated with any developments. For the latest Calvary COVID-19 information, please visit: www.calvarycoronavirusupdates.org.au

We would like to thank visitors, residents and family members for continuing to observe the ongoing restrictions and requirements regarding visitation.

Thank you for your understanding, and for working with us to keep our residents, their loved ones, and our staff, safe from COVID-19 infection.

Sincerely,

Luke Sams, Director of Operations - Aged Care



Founded in 1885 by the Sisters of the Little Company of Mary, Calvary is a charitable, not-for-profit, Catholic health care organisation.

Our mission is to provide quality, compassionate health care to the most vulnerable, including those reaching the end of their life.

We are responsible for over 12,000 staff and volunteers, 14 Public and Private Hospitals, 17 Retirement and Aged Care Facilities and a national network of Community Care Centres.



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