

Support for PallCarers

Hospitality
Healing
Stewardship
Respect

Calvary Health Care Bethlehem

Email: psychsocial@calvarycare.org.au

Phone: 03 98349320



Phone: 131 450



Caring for someone with an advanced or terminal illness can be both rewarding and challenging. Supporting unpaid carers can make a big difference to their lives and people they care for.

The Support for PallCarers program is a collaboration between Calvary Health Care Bethlehem, Calvary Aged Care services, six palliative care consortia and CarersVic to support carers caring for people with palliative conditions throughout Victoria.

The program aims to support approximately 50 carers each year. A range of online, in-person, and financial supports are available.

Eligibility:

- Carer of a person with a palliative condition including advanced age,
- Resides in Victoria,
- Carer's needs are not being met by other health, community or aged care services.

Carers of all ages can access our program. Young Carers (under 25) may also benefit from support through the Young Carer Support Network <https://youngcarersnetwork.com.au/> or Little Dreamers <https://www.littledreamers.org.au/>

Fees:

This is a free service.

Referrals:

- via an online referral form available here: https://www.calvarycare.org.au/public-hospital-bethlehem/wp-content/uploads/sites/5/2023/02/SCP-referral-form-V2_FEB-2023.pdf or here:
- via email using the Support for PallCarers referral form psychsocial@calvarycare.org.au or call us on (03) 9834 9320 (Monday – Friday 9am – 5pm)



Calvary

Health Care Bethlehem

476 Kooyong Rd, Caulfield South, 3162

P: (03) 9834 9000 www.bethlehem.org.au

CHSP_SFC_FS_v03 Approved August 2022



Consumer Endorsed
Patient Information Publication

Our Services

Caring Til The End Online Workshops <i>in collaboration with CarersVic</i>	A two session workshop exploring practical and emotional aspects of caring for someone at the end of life; four workshops each year
Online Bereavement Support Groups	Seven weeks' online group; three intakes each year
Quick access financial hardship and wellbeing payments Approx. \$300 per person per year	Financial hardships payments for bills, medication, transport, and/or well-being activities such as massage, contribution to a gym membership, etc.,
Short term in-home respite <i>in collaboration with Calvary Community Care Services*</i> Approx. 16 hours per person each year	Tailored to the needs of the carer and care recipient; support workers or personal care worker provides a short term substitute for the things the carer usually does such as meal preparation, cleaning, incidental personal care, social support, outings, shopping, etc.
Short term in-facility respite <i>in collaboration with Calvary Aged Care Services*</i> Approx. 1 – 2 days/nights per person each year	Tailored to the needs of the carer and care recipient; may include day program or overnight stay

*where Calvary is not the closest or preferred service, other local services can be used

Our Collaborators

Calvary Health Care Bethlehem <https://www.calvarycare.org.au/public-hospital-bethlehem/>

Calvary Community Care <https://www.calvarycare.org.au/community-care/>

Calvary Aged Care Services <https://www.calvarycare.org.au/ourservices/residential-aged-care/>

Victorian Palliative Care Consortia Gippsland, Grampians, Hume, Loddon Mallee Palliative, North & West Metropolitan Region and Southern Metropolitan Region Palliative Care Consortium
<https://www.health.vic.gov.au/patient-care/palliative-care-consortia>

Carers Victoria <https://www.carersvictoria.org.au/>

Improving our Support for PallCarers Program

Your experience matters to us. If you have a concern or complaint, please call our main reception on 03) 9834 9000 and ask to speak with the Quality and Safe Systems Manager.

You can also make a complaint directly to the Department of Families Fairness and Housing
<https://www.dffh.vic.gov.au/making-complaint>

Information about the Support for Carers Program

For more information visit <https://www.dffh.vic.gov.au/carers>

This program is supported by the Victorian Government



Calvary

Health Care Bethlehem

476 Kooyong Rd, Caulfield South, 3162

P: (03) 9834 9000 www.bethlehem.org.au

CHSP_SFC_FS_v03 Approved August 2022



Consumer Endorsed
Patient Information Publication