



30 June 2020

Dear Resident or Family Member,

RE: Update on Visitation Restrictions – Calvary Haydon Retirement Community

While the COVID-19 situation in the ACT continues to improve, recent outbreaks in Victoria mean that community transmission still poses a significant risk.

We are pleased to report that there is no positive case of COVID-19 at Calvary Haydon Retirement Community or any other Calvary Retirement Community. We would like to thank families and friends for following the rules and keeping our residents and staff safe.

Today, we again reviewed the restrictions on visitation currently in place at Calvary Haydon Retirement Community. Due to the stabilising COVID-19 situation and reduced risk of community transmission in Canberra, we have taken the decision to further ease restrictions on visitation.

From today, 30 June 2020, the following eased restrictions on visitation apply:

- **Any two (2) visitors will be permitted to visit between 11am and 6pm daily.** Calvary will be permitting visitation of a maximum of two (2) visitors per resident at any one time. The total number of visitors per day and the duration of each visit are no longer restricted.
- **Children under 16 years will be permitted to visit.** Consistent with ACT Health advice, one (1) child visitor may accompany a single adult visitor. Child visitors must remain with their parent or adult carer at all times. Proof of Influenza vaccination will still be required.
- **Visiting will be limited to the resident's room.** Social/physical distancing of a single person per 4 square metres as well as 1.5 metres separation at all times will still be required within the resident's room. We ask for your support and cooperation in ensuring that the number of people within each room is consistent with the social/physical distance guidance in place within the community.
- **Resident outings.** Resident outings to attend small family group gatherings are permitted. Excursions for medical treatment will continue to be permitted as usual.

All other restrictions, advised on 15 May 2020, will remain in place:

- **Visitors from Melbourne will not be permitted entry.** Due to increased risk and consistent with ACT Health advice, visitors who have travelled to or from Melbourne in the past 14 days are currently not permitted to visit the facility.
- **Influenza vaccination is required.** As required by the [Commonwealth Department of Health](#) from 1 May 2020, any visitor must have had this year's seasonal Influenza vaccine. You will be asked to provide your [proof of vaccination](#) before entry is permitted.
- **Screening and temperature checks.** Introduced in April, screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature greater than 37.5 degrees celsius, entry will not be permitted.
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.



- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.

Our primary responsibility remains the protection of residents and staff. We will continue to monitor the situation and lift remaining restrictions on visitation as it is safe to do so.

For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Please don't hesitate to contact the manager of your home should you have any questions or would like more information. Thank you for your continued cooperation and understanding in this difficult time.

Sincerely,

Martin Bowles
National CEO

Barb Reid
Regional CEO - ACT