

**National Office  
Little Company of Mary  
Health Care Limited**  
Level 12, 135 King Street  
Sydney NSW 2000  
Ph: 02 9258 1700  
[www.calvarycare.org.au](http://www.calvarycare.org.au)

**Calvary Public Hospital Bruce**  
5 Mary Potter Circuit  
Bruce ACT 2617  
Ph: 02 6201 6111

**Calvary Bruce Private Hospital**  
30 Mary Potter Circuit  
Bruce ACT 2617  
Ph: 02 6245 3100

**Calvary John James Hospital**  
173 Strickland Crescent  
Deakin ACT 2600  
Ph: 02 6281 8100

**Calvary Haydon  
Retirement Community**  
2 Jaeger Circuit  
Bruce ACT 2617  
Ph: 02 6264 7400

**Calvary Health Care South  
Australia Shared Services**  
207 Wakefield Street  
Adelaide SA 5000  
Hospitals Ph: 08 8405 3305  
Community Care Ph: 08 8271 7212

**Calvary Adelaide Hospital**  
120 Angus Street  
Adelaide SA 5000  
Ph: 08 8227 7000

**Calvary North  
Adelaide Hospital**  
89 Strangways Terrace  
North Adelaide SA 5006  
Ph: 08 8239 9100

**Calvary Wakefield  
Hospital Surgicentre**  
Level 3, 120 Angus Street  
Adelaide SA 5000  
Ph: 08 8405 3600

**Calvary Central  
Districts Hospital**  
25-37 Jarvis Road  
Elizabeth Vale SA 5112  
Ph: 08 8250 4111

**Calvary Flora McDonald  
Retirement Community**  
206 Sir Donald Bradman Drive  
Cowandilla SA 5033  
Ph: 08 8159 7000

**Calvary St Catherine's  
Retirement Community**  
6-12 Coneybeer Street  
Berri SA 5343  
Ph: 08 8582 1444

**Calvary Lenah Valley Hospital**  
49 Augusta Road  
Lenah Valley TAS 7008  
Ph: 03 6278 5333

**Calvary St John's Hospital**  
30 Cascade Road  
South Hobart TAS 7004  
Ph: 03 6223 7444

**Calvary St Luke's Hospital**  
24 Lyttleton Street  
Launceston TAS 7250  
Ph: 03 6335 3333

**Calvary St Vincent's Hospital**  
5 Frederick Street  
Launceston TAS 7250  
Ph: 03 6332 4999

**Calvary Mater Newcastle  
Public Hospital**  
Edith Street  
Waratah NSW 2298  
Ph: 02 4921 1211

**Calvary Retirement  
Communities Shared Services**  
Suite 5, Level 1, 342-344 Main Road  
Cardiff NSW 2285  
Ph: 02 4954 1800 / 1800 222 000

**Calvary Cessnock  
Retirement Community**  
19 Wine Country Drive  
Cessnock NSW 2325  
Ph: 02 4993 9000

**Calvary St Joseph's  
Retirement Community**  
240 Maitland Road  
Sandgate NSW 2304  
Ph: 02 4967 0600

**Calvary Coinda  
Retirement Community**  
42 Bathurst Street  
Singleton NSW 2330  
Ph: 02 6572 1537

**Calvary Mt Carmel  
Retirement Community**  
9 Dwyer Street  
Maitland NSW 2320  
Ph: 02 4932 0350

**Calvary Muswellbrook  
Retirement Community**  
15 Cassidy Avenue  
Muswellbrook NSW 2333  
Ph: 02 6542 4800

**Calvary Nazareth  
Retirement Community**  
1 Vincent Street  
Belmont North NSW 2280  
Ph: 02 4947 0047

**Calvary St Francis  
Retirement Community**  
12 Gleeson Crescent  
Eleebana NSW 2282  
Ph: 02 4942 7477

**Calvary St Martin de Porres  
Retirement Community**  
26 Lorna Street  
Waratah NSW 2298  
Ph: 02 4968 2244

**Calvary St Paul's  
Retirement Community**  
54 River Street  
Cundletown NSW 2430  
Ph: 02 6553 9219

**Calvary Tanilba Shores  
Retirement Community**  
71-74 Tanilba Avenue  
Tanilba Bay NSW 2319  
Ph: 02 4984 5922

**Calvary Ephesus  
Retirement Community**  
88 Dickson Street  
Lambton NSW 2299  
Ph: 1800 222 000

**Calvary St Luke's  
Retirement Community**  
204-206 Darby Street  
Cooks Hill NSW 2300  
Ph: 1800 222 000

**Calvary Tours Terrace  
Retirement Community**  
242 Lawson Street  
Hamilton South NSW 2303  
Ph: 1800 222 000

**Calvary Health Care  
Kogarah Public Hospital**  
91-111 Rocky Point Road  
Kogarah NSW 2217  
Ph: 02 9553 3111

**Calvary Ryde  
Retirement Community**  
678 Victoria Road  
Ryde NSW 2112  
Ph: 02 8878 1400

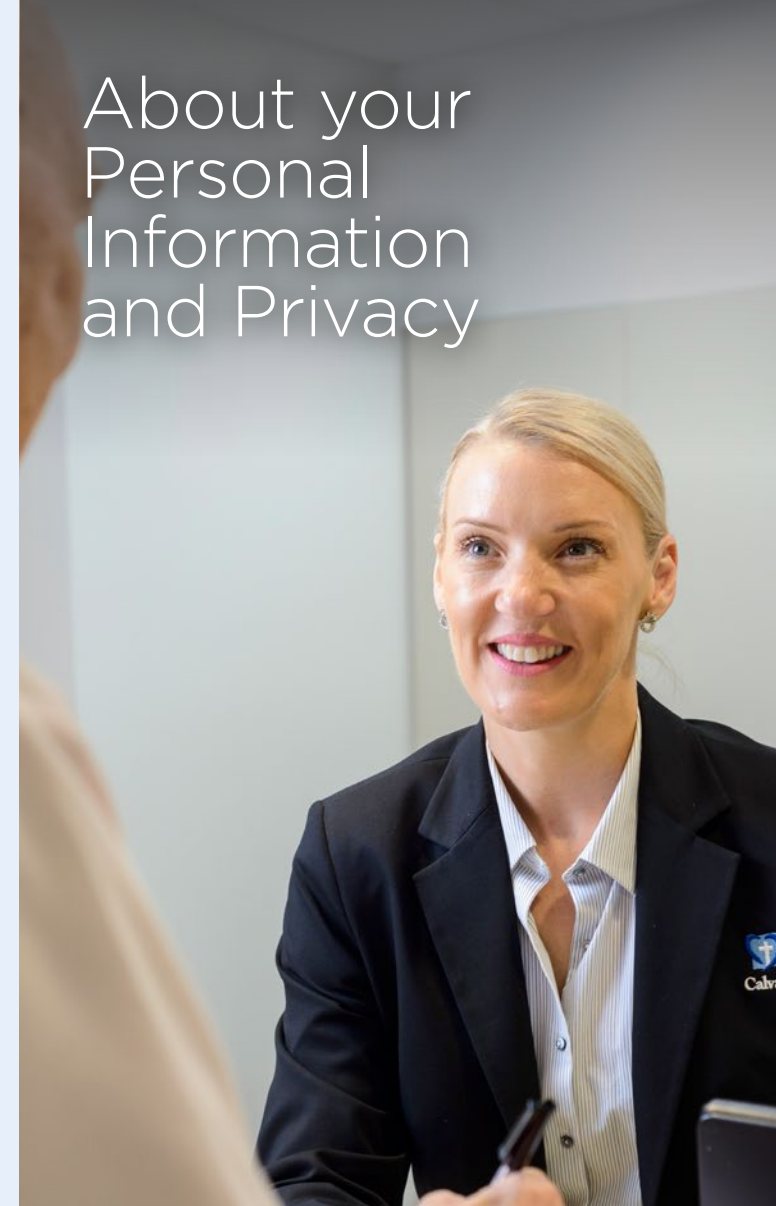
**Calvary Riverina Hospital**  
26-36 Hardy Avenue  
Wagga Wagga NSW 2650  
Ph: 02 6925 3055

**Calvary Health Care  
Bethlehem Public Hospital**  
152 Como Parade West  
Parkdale VIC 3195  
Ph: 03 9596 2853

**Calvary Community Care  
Head Office**  
551 Blackburn Road  
Mt Waverley VIC 3149  
Ph: 1300 302 588

Operates in Victoria, New South  
Wales, ACT, South Australia,  
Tasmania, Northern Territory and  
Tiwi Islands

# About your Personal Information and Privacy





## Why we collect your personal information

- We collect personal information so that we can provide you with appropriate treatment
- We comply with laws governing the collection, use and disclosure of patient information
- You have the right to refuse disclosure of your information to providers outside of Calvary
- We may share your health and personal information in accordance with the Health Services Act 1988 Victoria. In accordance with this legislation, we can disclose your information without obtaining your consent, for quality and safety purposes only to the Victorian Department of Health and Human Services, Safer Care Victoria, the Victorian Agency for Health Information, and/or another health service entity
- Your medical record will usually be destroyed 15 years after your last visit
- You can gain access to your medical record via Freedom of Information (FOI).

**Email: [BET-FreedomOfInformation@calvarycare.org.au](mailto:BET-FreedomOfInformation@calvarycare.org.au)**

## Types of personal information collected

Calvary Health Care Victoria may collect your personal information from third parties including: external companies such as credit reporting agencies, law enforcement agencies and other government entities, medical professionals, relatives, holders of your power of attorney and from other health service providers in order to assist us in our provision of services to you.

We also collect your personal information in circumstances where your consent cannot be obtained, such as when there is an immediate need to provide you with health and care services by way of immediate emergency medical treatment where your state of health and/or life is at risk. In this situation we will collect your personal information in accordance with applicable law.

## Storage and Security

Calvary Health Care Victoria complies with relevant laws to protect the privacy of your information. Policies are in place to govern the secure how to collection, storage, use and disclosure of patient information compliant with the My Health Records Act 2012 (Cth). Your information can only be viewed by authorised trained staff.

## My Health Record

In accordance with the My Health Records Act 2012 (Cth). Calvary will collect, use and disclose your personal information such as identification information, contact details and your medical history.

My Health Record is an electronic summary of your key health information, such as prescribed medications, allergies and treatments you have received.

You may choose to opt-out from Australia's My Health Record system.

For more information please visit

**[www.myhealthrecord.gov.au](http://www.myhealthrecord.gov.au)**

## Access to your information

Our Privacy Policy, available on request or at **[www.calvarycare.org.au/about-you/privacy/](http://www.calvarycare.org.au/about-you/privacy/)** contains information including how you may access and update the personal information that we hold about you, how to lodge a complaint relating to our management of your personal information, and how we will deal with the complaint.

## Privacy concerns questions and complaints

Please contact our Privacy Officer if you:

- Have an enquiry or complaint about our information handling processes
- Feel that the privacy of your health information has been interfered with
- Or have questions in relation to our Privacy Policy:  
**Phone: 03 9595 3267**  
**Email: [BET-privacy@calvarycare.org.au](mailto:BET-privacy@calvarycare.org.au)**

All complaints will be dealt with according to our accredited complaints process and you will receive a response within 30 days.

If you are not satisfied that Calvary has resolved your complaint you may contact the Office of the Victorian Information Commissioner (OVIC).

**Phone: 1300 006 842**

