



CLINICAL SAFETY AND QUALITY

How clean are our hands?



Hand Hygiene

Calvary 2015 Performance

81.7

Industry benchmark

70%

2013 snapshot of patient satisfaction

Patient Satisfaction

Calvary 2015 Performance

85.4

Industry benchmark

84%



Calvary accreditation

Hospitals



ACHS
x 4 years

ISO 9001
x 3 years

Aged Care



ACSAA
x years

Calvary
Community
Care



ISO 9001
x years

Patient falls



3.81/
1,000
OBD

Calvary 2015
Performance

3.5/1,000
OBD

Industry
benchmark

Medication errors requiring intervention

Medication errors

Calvary 2015
Performance

2.07/
1,000

Industry
benchmark

<5.0/
1,000
OBD

