

**Greater Newcastle** (CAPAC) Hospital in the Home Service is a multidisciplinary health team operating 7 days 8am to 6.30pm, with an "on-call" telephone service afterhours for referrals and client support. Clients must be over 16 years of age. It is essential to confirm suitability / availability of the service prior to sending the client home.

The service provides anticoagulation, short term IV antibiotics, monitoring and education for conditions such as Cellulitis, DVT, COPD and Chronic Heart Failure, post operative care for orthopaedic clients suitable for early discharge. Clients with other conditions / treatment requirements can be considered on a case-by-case consultation with Hospital in the Home staff.

#### **Out and About, Home IV Therapy**

This service is based within the Infusion Lounge at the Royal Newcastle Centre.

Referrals are accepted for patients requiring intravenous therapy for any of the following conditions: bone and joint infections, infected devices / implants, abscess, cystic fibrosis, septicaemia / bacteraemia, bronchiectasis, empyema, cellulitis, or dehydration.

#### **Calvary Mater Newcastle**

Based at the Calvary Mater Newcastle, this service accepts referrals for Calvary Mater Newcastle patients. These patients may also be eligible for service from other Hospital in the Home teams based on their geographical location.



**To contact  
Hospital in the Home**

# 1300 443 989

#### **Greater Newcastle**

Press option 1 - Calvary Mater Newcastle  
8.30am to 5pm daily (MACCs)

Press option 2 – Greater Newcastle Cluster  
8am to 6.30pm daily (CAPAC)

Press option 3 – Out and About  
Home IV Therapy Program  
7am to 5.30pm daily

#### **Lower Hunter**

Press option 4 - Lower Hunter  
8am to 5pm daily (PACC)

#### **Lower Mid North Coast**

Press option 5 - Lower Mid North Coast  
7am to 9pm daily (CAPACs)

#### **For more information:**

Intranet: <http://intranet.hne.health.nsw.gov.au/hith>

Internet: <http://www.hnehealth.nsw.gov.au/hith>

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## Hospital in the Home



### Greater Newcastle

*"Patients have improved outcomes and recovery at home" (Caplan 2006)*

## Hospital in the Home

### What is Hospital in the Home?

**Hospital in the Home** is a service that provides active treatment in the patient's home for a condition that otherwise would require acute hospital in-patient care.

### Who is in a Hospital in the Home Team?

**Hospital in the Home** staff members can include:

- Doctors
- Nurses
- Allied Health

### Who is eligible for Hospital in the Home?

Selection criteria for the assessment of suitable patients include but are not limited to: Any patient who is

- agreeable to being treated at home
- has home environment suitable for receiving health care
- the patient agrees to this form of treatment
- the patient's place of residence is safe and has carer support available if required

### What types of treatments can be provided by Hospital in the Home?

The types of treatments provided by **Hospital in the Home** can include, but are not limited to:

- Intravenous antibiotics
- Intravenous therapy including hydration
- Early discharge post orthopaedic surgery
- Acute care of Chronic Obstructive Pulmonary Disease
- Acute care Chronic Heart Failure
- Anticoagulation
- Acute wound / drain care
- Acute non surgical pain
- Acute monitoring of neutropenia
- Functional Management

The patient may be experiencing:

- Cellulitis
- Chronic Obstructive Pulmonary Disease
- Deep Vein Thrombosis
- Acute non surgical pain
- Urinary Tract Infections
- Falls and or mobility issues

### What happens once a referral has been received for Hospital in the Home?

A **Hospital in the Home** team member will determine if Hospital in the Home is an appropriate treatment option.

**Hospital in the Home** provides acute care treatment usually for no longer than 6 weeks.

### Where are Hospital in the Home services provided?

Currently, HNE Health provides all **Hospital in the Home** services in the following locations:

- Newcastle
- Lake Macquarie
- Port Stephens local government areas
- Taree, Wingham, Tinonee, Old Bar, Nabiac, Harrington, Lansdowne, Forster Tuncurry and Hallidays Point
- Maitland local government area, Kurri Kurri, Branxton, Raymond Terrace and Patterson

In addition, Hospital in the Home services for Intravenous home therapy are available in the following locations:  
Upper Hunter