

Hospitality
Healing
Stewardship
Respect

Coronary Care Unit

Belongings and Valuables

We ask you or your family/carers to bring in medications, toiletries and clothing including singlets, dressing gowns and slippers for cooler weather. Hearing aids, glasses and walking aids should also be brought in if required.

All items should be clearly labelled. If any item is lost, all attempts will be made to locate it, but the hospital is unable to accept responsibility for any personal items.

Telephone Calls

Bedside telephones allow you to receive calls between 8am and 8pm only, so as not to disturb other patients. Should you wish to make a phone call, simply ask nursing staff to organise for you.

Complaints or Compliments

We encourage feedback of any kind. If you have concerns, please talk to the Nurse/Doctor who is caring for you. You are also welcome to ask to see the Nursing Unit Manager. There are compliments and complaints brochures available that will outline these processes in more detail.

Security

To ensure the security of our staff and patients, the hospital is locked down after hours from 8pm. All visitors after this time will need to present to the Emergency Department reception desk for entry to the hospital.



Visiting Hours

Visiting is restricted to only two visitors at a time at the bedside.

11am – 1pm
3pm – 8pm

This provides time for personal care to be attended to in the morning and allows the patients to have a rest period in the afternoon. We understand that relatives and carers may wish to stay with the patient if they are very ill, so these visiting hours can be renegotiated with the Nursing Unit Manager or person in charge if necessary.

When you arrive at Coronary Care, you must ring the bell at the entry door and WAIT for nursing staff to let you into the unit.

Visiting can be restricted as procedures may be in progress and you may need to wait in the waiting room for a period of time.

Meals

Breakfast:	7am – 7:30am
Morning Tea:	10:30am – 11am
Lunch:	12pm – 12:30pm
Dinner:	5pm – 5:30pm
Supper:	7pm – 8pm

You will be asked to complete a menu selection form each day, for the following day. Assistance will be provided to complete your menu if

required. If you require a meal outside these times, please ask your nurse to arrange this for you.

Our Staff

The unit is staffed by Registered Nurses. As we are a teaching facility there will also be nursing and medical students in the unit from time to time. If you are not comfortable having students involved in your care, please let your Nurse know.

The medical team allocated to the unit consists of a Specialist Cardiologist, Medical Registrar and a Resident. Your Specialist may visit you every day, however, other members of the team will see you Monday to Friday.

Keeping In Touch

We do suggest that the family nominates one person to make enquiries and pass on information to the rest of your family if that is your wish. This prevents Nurses' time being taken up by multiple telephone enquiries rather than providing patient care.

If your family/carer wishes to speak to the medical team, please speak to your Nurse to arrange a suitable time.



About Us

The Coronary Care Unit (CCU) is a six-bed acute cardiac unit located within Ward 5A.

The CCU also provides remote cardiac monitoring for patients in other wards.

Contact Details

Telephone: 4014 3471

This brochure should be read in conjunction with the Patient Information Guide. If there is not one available in the top drawer of your locker, please ask the Patient Services Clerk to provide you with one.