



22 December 2021

Dear Residents and Family Members,

RE: COVID-19 Outbreak Update for Residents and Families – Calvary Flora McDonald Retirement Community, SA

As you will be aware, last week we had 2 staff members who returned a positive COVID-19 test result from SA Health. These staff worked in Julian Woods, Emanuel Soloman and Mary McNamara.

I am pleased to advise that we have now completed 2 tests on all staff and residents in Julian Woods and all results are negative. In addition, we have completed tests on all other residents in the facility and all tests have been negative. Today we are completing second tests for staff and residents in Emmanuel Solomon and Mary McNamara, and we will await those results from SA Health.

Next Steps

As mentioned on last night's zoom meeting, we were scheduled to meet with SA Health last night, and we did, and had another meeting planned for this afternoon to understand the plan out of lockdown and to have some of our questions answered - in particular those around Christmas Day.

Unfortunately this meeting has now been postponed until tomorrow at 12 noon so at this stage there is no further update on the isolation of residents or Christmas Day plans. We understand this is a very important time for everyone and we hope to provide you some information following tomorrow's meeting.

We are also very confident that by tomorrow we will have all results for staff and residents, however the next steps will be as per SA Health and we need to await the meeting tomorrow.

A reminder for residents and families

- **The residents in the three areas of Julian Woods, Emanuel Soloman and Mary McNamara will need to remain confined and cared for in their rooms.** We understand that it is difficult for residents to be confined to their rooms. Please be assured that our team will continue to ensure the holistic care needs of all residents are met.
- **Our staff continue to closely monitor all residents for any symptoms of COVID-19.** Any retesting of residents and staff will be conducted in accordance with SA Health advice.
- **The Calvary Flora McDonald team continues to work diligently to keep all residents safe from infection.** Our staff are trained in strict infection prevention and



control protocols and continue to provide all resident care while wearing the appropriate PPE at all times.

- **A reminder that our Calvary WebEx video call service is available to help connect loved ones** and support resident wellbeing. If you would like to book a video call, please advise our staff or call centre team and confirm the name of the resident you wish to book a call with.
- **Care packages for your loved ones may be left with security** – please label these clearly.

We will continue to provide you with regular updates and as information comes to hand. For more information, please continue to visit www.calvarycoronavirusupdates.org.au

We thank you for your continued patience at this challenging time.

Sincerely,

Martin Bowles
National CEO

Sharon Kendall
Regional CEO – SA/NT