



1 November 2021

Dear Resident or Family Member

## RE: Updated Visitor Restrictions - Calvary Haydon Retirement Community, ACT

We are writing to inform you that over the weekend ACT Health have made changes to visitor restrictions for residential aged care facilities. Effective immediately and consistent with this advice, we will now align our restrictions on visitation at Calvary Haydon Retirement Community.

Please note, the key changes to these restrictions have been underlined below.

### What does this mean for residents and families?

- **Two (2) visitors per day may visit at any one time.** Visits must comply with the social distancing requirements of 1.5 metres separation and one (1) person per four (4) square metres **and will take place within resident's rooms or outside.**
- **Visitors 12 years of age or over must be fully vaccinated** and have received their second dose at least 14 days prior to their visit. All Visitors will be required to provide evidence of vaccination prior to entry.
- **Visitors under 12 years of age may visit the facility** as long as they are accompanied by a fully vaccinated parent or carer.
- Visiting hours are from 11am to 6pm, each day. Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- Visitors will be required to wear a surgical mask for the duration of their visit. Calvary will supply a suitable mask if required.

### Visitors will not be permitted entry to the facility if they:

- have been in a stay at home area in the last 14 days prior to their visit;
- have [COVID-19 symptoms](#) - fever (37. 5°C or higher) or symptoms of COVID-19;
- have been to any close or casual contact locations in NSW, interstate or New Zealand;
- are a close contact of a person with confirmed COVID-19 and are within their self-isolation period;
- live in a household with a person who is currently self-isolating; and/or
- are waiting for a COVID-19 test result.

Please refer to ACT Health's '[Advice for high-risk settings](#)' webpage for further information.

As the situation evolves, ACT Health may advise changes to restrictions and we will adjust our restrictions accordingly. For the latest ACT Health COVID-19 updates regarding aged care facilities, please visit: <https://www.covid19.act.gov.au/services-and-support/aged-care/advice-for-visitors-to-aged-care-facilities>

Please do not hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one.

For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

We would like to thank residents and families for working with us so generously to ensure the safety of your loved ones in our care.

Sincerely,



**Martin Bowles**  
National CEO



**Barb Reid**  
Regional CEO – ACT