



7 October 2021

Dear Resident or Family Member,

RE: COVID-19 Update for Residents and Families - Calvary Haydon Retirement Community

Calvary is pleased to inform residents and families that at the time of writing, the number of current active cases remains ten (10) residents and four (4) members of staff. No additional cases of COVID-19 have been identified at Calvary Haydon since 2 October 2021.

As advised in [our notification of yesterday evening](#), we are pleased that residents of St Patrick, St Margaret and St Francis households of the facility will be permitted more freedom of movement from today.

Residents of St Teresa and Mary Potter households will continue to be cared for in their rooms for the time being, supported by our team of leisure and lifestyle staff, physiotherapists and pastoral carers amongst others to ensure the holistic care needs of all residents are met.

Resident and Family Communications

Due to the situation at Calvary Haydon remaining stable over the past four days, we will be reducing the frequency of written and telephone communications after today. Since the beginning of the outbreak, we have called the listed person responsible for each resident daily and have issued written communications twice daily to residents and families.

From tomorrow, we will issue one daily written update and only call every second day unless any new developments require us to be in contact more often.

The next calls to families, after today's calls, will be made on Saturday, Monday and Wednesday. From mid-morning Monday, the facility's main phone line, currently diverted to our call centre, will be undiverted and direct communication with the facility will resume as per pre-outbreak arrangements.

Our COVID-19 webpage at www.calvarycoronavirusupdates.org.au will continue to be updated with regular Situation Updates and a suite of Frequently Asked Questions and Answers.

Please be assured that our dedicated staff continue to work diligently to keep all residents safe from infection. Our staff are trained in strict infection prevention and control protocols and are providing care while wearing the appropriate PPE at all times.

We are pleased that some residents will enjoy more freedoms from today and thank residents and families for your patience at this challenging time. We are grateful that families continue to work with us so generously to ensure the safety of your loved ones in our care.

Sincerely,

Martin Bowles
National CEO

Barb Reid
Regional CEO – ACT