



4 October 2021

Dear Resident or Family Member,

RE: COVID-19 Outbreak Update for Residents and Families: Calvary Haydon Retirement Community

Further to our update earlier today, we want to inform residents and families that at the time of writing, the number of current active cases has not changed since our notification of this morning: eleven (11) residents and four (4) members of staff.

With the assistance of ACT Health, the retesting of residents and staff was conducted again on site today and we expect to receive the results of testing tomorrow. Residents and families will be notified of any additional cases as soon as we have this information.

Calvary care staff continue to closely monitor the health and wellbeing of all the residents in our care, and we will continue to contact the listed person responsible for each resident by phone on a daily basis and email an update with any developments.

As the situation evolves at Calvary Haydon, please be assured that our dedicated staff are working hard to keep all residents safe from infection. Our staff are trained in strict infection prevention and control protocols and are providing care while wearing the appropriate PPE at all times.

On another note, we have received a number of messages of gratitude and encouragement from families who want our staff to know that their efforts in providing safe and compassionate care in these challenging circumstances is noticed and appreciated.

We want to thank you for your words of support for staff, and want you to know that we are passing on your sentiments to the Calvary Haydon team.

You can help us to ease anxiety by please sharing this information with other family and friends. For more information, including regular Situation Updates and a suite of Frequently Asked Questions and Answers, please continue to visit www.calvarycoronavirusupdates.org.au

Thank you for your continued patience at this challenging time. We are grateful that families are working with us so generously to ensure the safety of your loved ones in our care.

Sincerely,

Martin Bowles
National CEO

Barb Reid
Regional CEO – ACT