



3 October 2021

Dear Resident or Family Member,

## **RE: COVID-19 Outbreak Update for Residents and Families: Calvary Haydon Retirement Community**

**Further to our update earlier today, we want to inform residents and families that at the time of writing, the number of COVID-positive residents has not changed since our notification of this morning. The number of confirmed positive cases remains twelve (12) residents and four (4) members of staff.**

**We can assure residents and families that Calvary care staff continue to closely monitor the health and wellbeing of all the residents in our care, and are in regular communication with all residents and families.**

**With the assistance of ACT Health, the retesting of residents and staff will occur again at site tomorrow and will continue at intervals as advised by ACT Health.**

We will continue to contact the listed person responsible for each resident by phone on a daily basis and email an update with any developments.

**As the situation evolves at Calvary Haydon, please be assured that our dedicated staff are working hard to keep all residents safe from infection.** Our staff are trained in strict infection prevention and control protocols and are providing care while wearing the appropriate PPE at all times.

As we move into the long weekend, we would also like to remind and encourage residents or family members to arrange a booking for a WebEx video call on (02) 6264 7538. WebEx video call bookings are available between the hours of 11am and 4pm (Monday to Friday). However, special arrangements can be made for calls outside of these hours if required.

Our thoughts remain with the families and friends of the three residents who have sadly died during the current outbreak. This news has caused significant sadness and loss for their loved ones, the other residents and our staff who have cared for them during their time at Calvary Haydon.

We ask that residents and families continue to keep them in your thoughts and prayers at this time, and continue to provide them with the utmost of privacy as they grieve.

**You can help us to ease anxiety by please sharing this information with other family and friends.** For more information, including regular Situation Updates and a suite of Frequently Asked Questions and Answers, please continue to visit [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

Thank you for your continued patience at this challenging time. We are grateful that families are working with us so generously to ensure the safety of your loved ones in our care.

Sincerely,

**Martin Bowles**  
National CEO

**Barb Reid**  
Regional CEO – ACT