

7th May 2021

Dear Resident or Family Member,

RE: Updated Visitor Restrictions as at 7th May - Calvary Haydon Retirement Community

As you will know, the COVID-19 situation in NSW is evolving.

Given the heightened risk of community transmission, ACT Health has issued a new directive, prohibiting entry to a hospital or aged care facility of any visitor who has been in the Greater Sydney Area on or after 26th April 2021.

Effective immediately, Calvary will not permit entry of any visitors to Calvary Haydon Retirement Community who have been in the Greater Sydney Area (including the Blue Mountains, the Central Coast and Wollongong) on or after 26 April 2021.

We understand the disappointment this will cause some residents and their families. These restrictions are in place for the protection of residents, their loved ones, our staff and the broader community.

What does this mean for residents and families?

Effective immediately, and until further notice, the following new restrictions apply:

- **Visitors who have been in Greater Sydney Area (including Blue Mountains, Central Coast or Wollongong) on or after 26th April 2020 are not permitted to visit at this time.**
- **Visitors who have been to Perth and Peel regions of Western Australia (WA) on or since 17 April must not enter the facility for 14 days on return.**
- **Resident outings will be permitted, subject to Facility Manager approval.** Due to the heightened risk, resident attendance at a function where there is any person who has visited any of the above areas of heightened risk will not be allowed. Excursions for medical treatment will continue to be permitted as usual.

All other restrictions on visitation, will remain in place. We will continue to monitor the situation in NSW and ACT Health advice and keep you informed of any changes.

We know that restrictions can cause anxiety for some residents and their families. If you are unable to visit at this time, we encourage you to contact the facility to arrange a WebEx video call with your loved one.

We will continue to monitor ACT Health advice and keep you informed of any developments. For the latest information on COVID-19 case locations, please visit the ACT Government website.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Thank you for your continued understanding and cooperation in this challenging time. By following the rules, you are helping us to keep everyone safe.

Sincerely,



Martin Bowles
National CEO



Barb Reid
Regional CEO - ACT