



22 February 2021

Dear Resident or Family Member,

RE: Updated Visitor Restrictions - Calvary Ryde Retirement Community

While the COVID-19 situation in NSW is currently stable, there remains restrictions on visitation for people who have recently visited the state of Victoria and New Zealand.

Today, NSW Health advised that staff and visitors are no longer required to wear a surgical mask in a residential aged care facility located in NSW. Consistent with this latest advice, Calvary Ryde Retirement Community will align restrictions on visitation.

What does this mean for residents and families?

The following restrictions are in place from today, 22 February 2021:

- **Masks are no longer required to worn by either visitors or staff while on site.**
- **There is no longer a limit on the total number of visitors permitted to visit a resident each day.** The number of visitors allowed at any one time is a maximum of two (2) and this remains subject to social distancing requirements of a single person per 4 square metres.
- **Visitors and staff who have been in any Victorian [venues of concern](#) (Case alerts – public exposure sites) including the Melbourne Airport Holiday Inn at the dates and times listed **are currently not permitted entry.****
- **Visitors and staff who have been in any [contact tracing locations of interest](#) in New Zealand at the dates and times listed **are currently not permitted entry.****
- **Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor.** Please speak with the manager of your home to discuss arrangements.

Please note that all other restrictions on visitation, last advised in our email of 2 February 2021, are current and will remain in place until further notice.

As the situation in NSW eases, we anticipate NSW Health will advise further changes to restrictions and we will adjust our restrictions accordingly. For the latest information on identified NSW Health COVID-19 case locations, please [visit the NSW Government website](#).

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

We are pleased to be able to take this next step in easing restrictions. Thank you for your continued understanding and cooperation. By following the rules, you are helping us to keep everyone safe.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW