



17 December 2020

Dear Resident or Family Member,

RE: Updated Visitor Restrictions - Calvary Mt Carmel Retirement Community

The COVID-19 situation in NSW is evolving. With newly identified cases of community transmissions in the Northern Beaches of Sydney, the NSW Government has announced a series of new COVID-19 locations.

For the protection of residents, their loved ones and our staff, Calvary will not permit entry of any visitors who have been in any identified [NSW Health COVID-19 Case Locations](#) in the past 14 days. Furthermore, resident outings to any of these locations of higher risk will not be permitted.

What does this mean for residents and families?

Effective immediately, and until further notice, the following new restrictions apply at Calvary Mt Carmel Retirement Community:

- **Visitors from NSW COVID-19 Identified Areas will not be permitted entry at this time.** Visitors who have been in Collaroy, North of Collaroy or any identified NSW COVID-19 case locations in the past 14 days are currently not permitted entry.
- **Resident outings to NSW COVID-19 Case Locations will not be permitted at this time.** Resident outings to any NSW case locations of higher risk will not be permitted until deemed safe by NSW Health.

All other restrictions on visitation, last advised on 15 December 2020, will remain in place:

- **Any number of visitors will be permitted to visit between the hours of 11am-6pm each day.** Visits will be permitted where social/physical distancing of 1 person per 2 square metres and 1.5 metres separation can be observed.
- **Screening and temperature checks.** Screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees Celsius or greater, entry will not be permitted.
- **Visitors who have been in South Australia in the past 14 days are advised to first contact the facility to undertake special screening before their visit.** In addition, any visitor who has been in a [New Zealand location of interest](#) in the past 14 days will not be permitted entry.

We understand that this will be the cause of disappointment for some residents and their loved ones. We will continue to monitor the situation in the Northern Beaches of Sydney as well as the advice of NSW Health and will update you with any developments.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Thank you for your continued understanding and cooperation in this challenging time. By following the rules, you are helping us to keep everyone safe.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW