



14 December 2020

Dear Resident or Family Member,

## **RE: Update on Visitation Restrictions - Calvary Flora McDonald Retirement Community**

Fortunately, the COVID-19 situation in South Australia remains stable.

Last week, the SA Government issued its Residential Aged Care Direction No 17. Consistent with this latest directive, from 23 December 2020, facemasks will no longer need to be worn by visitors or staff. This advice is subject to change, pending future government directives.

Calvary is also pleased to be able to welcome more family and friends to visit each day. Furthermore, visits will no longer be limited to the resident's room.

### **What does this mean for residents and families?**

**From tomorrow, 15 December 2020, the following eased restriction will apply at Calvary Flora McDonald Retirement Community:**

- **Multiple visits of a maximum of two (2) visitors per visit will be allowed for each resident between the hours of 11am-6pm each day.**
- **Visits are permitted in all areas of the facility excluding dining areas.** Visits will be permitted where social/physical distancing of 1 person per 4 square metres and 1.5 metres separation can be observed.

**All other restrictions, last advised on 19 November 2020, will remain in place:**

- **Visitors and staff are required to wear a facemask.** Until 23 December 2020, visitors and staff must wear a mask at all times. Where a visitor does not provide their own mask, or the mask does not meet requirements, Calvary will provide a mask upon entry.
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Resident outings will be permitted, subject to approval.** Each outing request will need to first be discussed with the Facility Manager. The request will then be reviewed and a decision made based on risk to the individual resident in light of current rates of community transmission in the area. Excursions for medical treatment will continue to be permitted as usual.
- **Influenza vaccination is required.** As required by the [Commonwealth Department of Health](#) from 1 May 2020, any visitor must have had this year's seasonal Influenza vaccine. You will be asked to provide your proof of vaccination or certification from your doctor outlining the medical reason for not being vaccinated before entry is permitted.
- **Screening and temperature checks.** Screening questions and temperature checks for all residents, visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees Celsius or greater, entry will not be permitted.

- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.

We will continue to monitor SA Health advice and will further ease restrictions as soon as it is safe to do so. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one.

Thank you for your continued understanding, cooperation and patience. By following the rules, you are helping us to keep everyone safe.

Sincerely,



**Martin Bowles**  
National CEO



**Sharon Kendall**  
Regional CEO - SA