



8 December 2020

Dear Resident or Family Member,

RE: Updated Visitor Restrictions - Calvary St Joseph's Retirement Community

Fortunately, the COVID-19 situation in NSW remains stable. Consistent with NSW Health advice, Calvary is permitting entry of visitors who have returned to NSW from South Australia.

Visitors who have been in South Australia in the past 14 days are advised to first contact the facility to undertake special screening before their visit. In addition, any visitor who has been in a [New Zealand location of interest](#) in the past 14 days will not be permitted entry.

From today, 8 December 2020, the following eased restriction will apply:

- **Visits are permitted in designated outdoor locations.** Visits will be permitted outdoors where social/physical distancing of 1 person per 2 square metres and 1.5 metres separation can be observed.

All other restrictions on visitation, last advised on 24 November 2020, remain in place:

- **Any two (2) visitors will be permitted to visit between 11am and 6pm each day.**
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Screening and temperature checks.** Screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees Celsius or greater, entry will not be permitted.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.

We will continue to monitor the advice of NSW Health and will keep you informed of any developments.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Thank you for your continued understanding and cooperation. By following the rules, you are helping us to keep everyone safe.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW