

16 November 2020

Dear Resident or Family Member,

RE: Updated Visitor Restrictions – Calvary Flora McDonald Retirement Community

The COVID-19 (Coronavirus) situation in South Australia is rapidly changing. Yesterday, for the first time in six months, the Chief Public Health Officer announced four new cases of community transmission in Adelaide.

In order to effectively manage the risk of infection and protect the health of residents, their friends and family members and staff, **Calvary Flora McDonald Retirement Community will be stopping all general visitation from 11.59pm 15 November 2020.**

Calvary does not take this decision lightly. With SA Health reporting growing instances of community transmission of COVID-19 in Adelaide, we must introduce this measure to ensure the safest possible environment for the vulnerable people in our care.

What does this mean for residents and their families?

- **Calvary will be stopping all general visitation from 11.59pm 15 November 2020.** This means that from midnight tonight no general visitation will be permitted at the facility until further notice.
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Our staff will be wearing facemasks.** Due to heightened risk, our staff will be required to wear a surgical facemask at all times. Any visitor who is permitted entry as a special exception will be required to wear a facemask at all times.
- **Any person entering will be required to have their temperature checked by staff before entry.** Fever is one of the symptoms of COVID-19 and any person with a temperature (greater than 37.5 degrees Celsius) presents a potential risk of transmitting the virus to others.

To protect patients and staff from COVID-19 infection, we have had to act quickly. The cooperation of residents and family members in helping our staff manage the risk of infection to the people in our care has been excellent. We will continue to keep you updated as the COVID-19 situation evolves.

For up-to-date information for all patients and their loved ones, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Please don't hesitate to contact the manager of your home should you have any questions or would like more information. Thank you for your continued cooperation and understanding in this difficult time.

Sincerely,



Martin Bowles
National CEO



Sharon Kendall
Regional CEO - South Australia