

26 October 2020

Dear Resident or Family Member,

## RE: Eased Visitation Restrictions – Calvary Haydon Retirement Community

The Coronavirus (COVID-19) situation in Australia is improving. However, with recent outbreaks in Victoria and NSW, community transmission of the virus remains a risk.

Consistent with the latest ACT Health advice, Calvary is pleased to introduce eased restrictions on visitation at Calvary Haydon Retirement Community. These restrictions are designed to reduce the risk of infection to the vulnerable people in our care, their friends, family, and our staff.

**From Monday 26 October 2020, the following eased restrictions on visitation will apply:**

- **Any two (2) visitors will be permitted to visit between 11am and 6pm daily.** Calvary will be permitting visitation of a maximum of two (2) visitors per resident per day.
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Visitors from Victoria or a NSW hotspot are not permitted entry.** Due to increased risk, visitors who have been in any part of Victoria or a NSW hotspot in the past 14 days are currently not permitted to visit. For current NSW hotspots, please visit: [www.nsw.gov.au/covid-19/latest-news-and-updates](http://www.nsw.gov.au/covid-19/latest-news-and-updates)
- **Child visitors (aged 0-17 years) in aged care.** Consistent with ACT Health advice, we request that child visitors do not visit at this time. Where a child does visit (under special exceptions), the visit must first be negotiated with the Facility Manager. Child visitors must be under the direct supervision of an adult carer at all times.
- **Influenza vaccination is required.** As required by the [Commonwealth Department of Health](http://www.health.gov.au) from 1 May 2020, any visitor must have had this year's seasonal Influenza vaccine. You will be asked to provide your [proof of vaccination](#) upon entry.
- **Screening and temperature checks.** Screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees Celsius or greater, entry will not be permitted.
- **Visiting will be limited to the resident's room.** Social/physical distancing of a single person per 4 square metres as well as 1.5 metres separation at all times will still be required within the resident's room.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.

Our primary responsibility remains the protection of residents and staff. We understand that COVID-19 restrictions can be difficult for residents and families and are pleased to be able to take this next step in easing restrictions on visitation.

As the COVID-19 situation evolves, Calvary may need to reintroduce restrictions on visitation with limited notice. We will continue to monitor the advice of ACT Health and will keep you informed of any developments.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one.

For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

Thank you for your continued understanding and cooperation. By following the rules, you are helping us to keep everyone safe at this challenging time of heightened risk.

Sincerely,



**Martin Bowles**  
National CEO



**Barb Reid**  
Regional CEO - ACT