



14 July 2020

Dear Resident or Family Member,

## RE: Update on Visitation Restrictions - Calvary NSW Retirement Communities

The Coronavirus (COVID-19) situation in Australia continues to evolve. With recent outbreaks in Victoria and new instances of community transmission reported in New South Wales, COVID-19 infection remains a risk.

On 8 July 2020, the NSW Government closed the border with Victoria to contain the spread of infection. Consistent with NSW Health advice at this time, Calvary immediately introduced restrictions on visitors who had travelled to or from greater Melbourne metropolitan area within 14 days prior to 8 July 2020.

**Due to the potential risk of COVID-19 transmission to our residents, their visitors and our staff, the following special restriction is now in place at Calvary NSW Residential Aged Care Facilities:**

- **Visitors who have been in the state of Victoria will not be permitted entry.** Due to growing risk in the state of Victoria, visitors who have travelled to or from any location in Victoria in the past 14 days prior to 8 July 2020 are currently not permitted to visit a Calvary retirement community.

Calvary is monitoring the changing situation on a daily basis. NSW Health has advised that there are currently 12 locations (hotspots) in the state identified higher risk due to recent confirmed cases of COVID-19.

**Due to growing number of hotspots and increased risk of community transmission in NSW, we have and will continue to update our screening criteria for visitors.**

- **Visitors who have been in an identified NSW hotspot will not be permitted entry.** COVID-19 hotspots are identified by NSW Health and updated regularly. For the latest update, dated 13 July 2020, please [visit the NSW Health website](#).

**As the situation in NSW evolves, Calvary may have to introduce new restrictions on visitation, with limited notice, to limit the risk of COVID-19 infection to the people in our care.** We understand the changing situation is challenging for our residents, their friends and family members. By following the directions of staff, you are helping us to keep everyone in our care safe.

We will continue to keep you updated as the situation develops. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 site regularly at: [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

Please don't hesitate to contact the manager of your home should you have any questions or would like more information. Thank you for your continued cooperation and understanding in this difficult time.

Sincerely,

**Martin Bowles**  
National CEO

**Bryan McLoughlin**  
Regional CEO - NSW