

6 March 2020

Dear Resident or Family Member,

RE: Important information about Coronavirus (COVID-19)

As the situation of Coronavirus (COVID-19) within Australia evolves, we want to reassure our residents and families that Calvary is preparing for the potential risk.

This letter is to update you on Calvary's response to risks related to COVID-19 and provides information about what you can do to help us minimise the spread of infection and keep you and your loved ones safe.

Calvary is following the updates and adhering to guidelines provided by the Commonwealth Department of Health, to minimise risk of infection – this is something Calvary does routinely, in every facility, on a day-to-day basis.

The current advice (at 09:00 hrs, 6 March 2020) is that those returning from Mainland China, Iran, Republic of Korea (South Korea), or those that have been in contact with a confirmed case of COVID-19, must self-isolate for 14 days. Several other countries are also deemed a higher risk: Italy, Cambodia, Hong Kong, Indonesia, Singapore and Thailand. If you have recently travelled to one of these countries, we recommend you do not visit for 14 days.

As always, if you feel unwell or have cold or flu-like symptoms, please avoid visiting our residential age care homes. If you are unsure, please speak with your doctor and contact the facility for advice before your visit.

Hand washing is vital in preventing the spread of illness. Please use the hand sanitiser stations at the entrances and throughout our homes.

This situation is evolving, and accordingly, we may need to make changes to visiting in order to minimise the risk to residents and staff. We thank you for your ongoing cooperation in this matter. Please contact the manager of your home with any questions you have.

Sincerely,



Martin Bowles
National CEO