

16 March 2020

Dear Valued Resident,

**RE: Coronavirus (COVID-19) Update**

As the situation of Coronavirus (COVID-19) within Australia evolves, we want to reassure you and your families that Calvary is preparing for the potential risk, and requests your assistance in limiting your risk.

**What is Calvary doing?**

Calvary is in regular contact with our employees, keeping them updated with the information and instructions provided by the Department of Health for care providers. We are closely monitoring the travel activities of our employees and are providing them with support to self-quarantine should they be identified in the high risk groups.

Calvary is following the updates and adhering to guidelines provided by the Commonwealth Department of Health, to minimise risk of infection – this is something Calvary does routinely, on a day-to-day basis.

**What can you do?**

The current advice (at 09:00 hrs, 14 March 2020) is that those returning from Mainland China, Iran, Republic of Korea, Italy, or those that have been in contact with a confirmed case of COVID-19, must self-isolate for 14 days. International travel to any country is deemed a risk.

If you or your family have had any international travel we request that you contact us.

**This does not mean we will cease to provide services to you, rather we may change how we provide the service in order to prevent the spread of infection to our staff and other clients.**

We encourage you to consider recommending to family and friends who have travelled through these countries, and/or are unwell, to refrain from visiting you in your home. Hand washing is vital in preventing the spread of illness. We would recommend you ask any visitors to wash their hands on entering your home.

Our aim is to keep you safe. If you have any questions regarding Coronavirus (COVID-19), please do not hesitate to contact your Independent Living Unit Manager:

- Hunter Region: Elizabeth Jacobs
- Ryde Retirement Communities: Godwin D'Amato
- Haydon Retirement Community: Stephanie Tyrell

Further information can be found at: [www.health.gov.au/health-topics/novel-coronavirus-2019-ncov](http://www.health.gov.au/health-topics/novel-coronavirus-2019-ncov)

Sincerely,



**Martin Bowles National CEO**

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[www.calvarycare.org.au](http://www.calvarycare.org.au)