

Patient and Visitor Fact Sheet

Paid Car Park Ticketing System

Updated: 20 March 2023

Paid Car Park Ticketing System

A paid car park ticketing system is in place at the Mater Campus to improve access to parking and to support concessional arrangements for patients and visitors of Calvary Mater Newcastle and the Hunter New England Local Health District Mater Mental Health Centre.

Patient and visitor parking is available in Platt Street Car Park P1, Edith Street Car Park P2 and Villa Road Car Park P3. Allocated disabled parks are available in all patient and visitor car parks.

At entry to the car parks you will be required to take a ticket at the boom gate. Please remember to take your ticket with you.

Payment options

If eligible for a concession, please have ticket validated prior to payment at one of the pay stations.

The pay station will accept payment by cash, credit card or EFTPOS. You can also pay by credit card at the boom gate.

The three pay stations are located:

1. Level 3 main foyer opposite the Information Desk
2. Level 2 corridor near the entrance to Radiation Oncology
3. By the Hospice Reception Desk

Concession rates

Concession rates are available for eligible patients and their carers who require regular or long-term hospitalisation or treatment.

If you are eligible to obtain a concession, validate your ticket at one of five locations throughout the hospital before paying at the pay station. You can validate your ticket at any time.

Locations to validate ticket for concessions:

1. Level 3 main foyer opposite the Information Desk
2. Calvary Mater Newcastle Emergency Department Admissions (afterhours and weekend)
3. Level 2 corridor opposite the entrance to Radiation Oncology
4. By the Hospice Reception Desk
5. Mater Mental Health Centre Reception Desk (Monday to Friday, 7am-8:30pm, Saturday and Sunday, 8am-8:30pm)

General Patient and Visitor Parking Rates:

Duration	Amount
0 – 20 minutes	Free
20 minutes – 1 hour	\$2.50
1 – 2 hours	\$5.00
2 – 3 hours	\$7.50
3 hours – 24 hours	\$10.00

Concession Parking Rates:

Duration	Amount
0 – 3 hours	Free
3 plus hours <i>One exit only per 24 hours</i>	\$5.60
3 day ticket <i>Frequent use allowing multiple entries and exits in a 3 day period</i>	\$11.30
7 day ticket <i>Frequent use allowing multiple entries and exits in a 7 day period</i>	\$22.60