

Medicare Ineligible Patients

Information about your patient fees at Calvary Bethlehem

A Medicare Ineligible Patient is a visitor to Australia who does not hold a valid Medicare card, and the below categories do not apply to the care.

- Reciprocal Rights Agreement
- Asylum Seekers & Refugees
- Tuberculosis Patients

If you are an overseas visitor and not covered within the above categories, you will **NOT** be covered under Australia's public Medicare system for medical or hospital expenses. **Calvary Healthcare Bethlehem** will require upfront payment of the fees prior to your attendance. This includes outpatient clinics and or admission.

As an overseas visitor, you may have travel insurance. As a **Medicare Ineligible** Patient it is your responsibility to ensure that you have appropriate health insurance cover and/or adequate money to cover the costs of your health care. If you do have valid travel insurance, Calvary Bethlehem would still require payment upfront for services, however this cost may be reimbursed by your travel insurer.

Costs are outlined in Fees and Charges below:

Fees as of 01/07/2019

Inpatient Fees (per day \$AUD) - Ward	
Day Only	\$1,000
Overnight	\$1,500
Outpatient Fees (per visit \$AUD)	
Outpatient Clinic	\$380
Other Services (per visit \$AUD)	
Interpreter Fees for under 2 hours	\$130
Interpreter Fees <u>additional</u> payment if over 2 hours.	\$50
*There may be extra costs for medication, equipment, diagnostic tests and procedures. You will be billed for these separately and you will be expected to pay these costs or claim costs from your insurer.	

You will be required to pay for all diagnostic charges for radiology and pathology services (to be quoted if required)

You will be required to pay for all medication charges for pharmacy services. (to be quoted if required)

Different hospitals have their own set Fees for Overseas Ineligible patients. Hence, charges may differ for each health service.

Finance Department Billing Officers are available to assist with queries and provide further information. (03-9834 9508)

What should I bring to hospital?

You will be asked to provide the following:

- your passport and visa status
- contact information during your stay in Australia
- overseas residential address and phone number
- relevant health insurance policy details
- upfront payment for services

How to pay?

There will be information about how to pay at the bottom of the invoice. You can either call Calvary Bethlehem on **03-9834 9508** please ask for Finance Department (Billing) or alternatively please make your way to Reception or Finance Department at Calvary Bethlehem.

There is Credit Card (Visa, MasterCard) facilities or cash options available.

In the event that you are experiencing severe financial hardship fees may be waived, please speak to lead practitioner or call the Finance Department to discuss your situation.

Further information:

Information for Reciprocal right patients:

The Australian Government has Reciprocal Health Care Agreements (RHCA) with the governments of the United Kingdom, New Zealand, Republic of Ireland, Sweden, The Netherlands, Finland, Belgium, Norway, Slovenia, Malta* and Italy*.

These agreements may entitle you to limited subsidised health services for medically essential treatments whilst visiting Australia.

- Covered for Medicare for a period of **six** months from the date of arrival in Australia.

They can receive emergency treatment only in the public health system free of charge which they would not otherwise be entitled to.

Information for Asylum Seekers/Refugees:

Asylum Seekers and Refugees are provided with free medical care (including emergency and elective care), pathology, diagnostic and pharmaceutical services in Victorian Hospitals (with the exception of some non-admitted services).

Asylum Seekers/Refugees will need to produce supporting documentation confirming their status as an asylum seeker from the Department of Immigration and Citizenship, or support agency such as the Red Cross, Hotham Mission, McKillop Family Services or International Health and Medical Services and/or Evidence by Visa class (bridging Visa E).

Further Information on Fees:

<https://www.health.vic.gov.au/patient-fees-charges/fees-and-charges-for-admitted-patients>