

Subject: Amended: - Lenah Valley Server Outage Notification - Saturday 26th March - 2pm - 6pm

**Calvary Lenah
Valley & St
Johns
OUTAGE
NOTIFICATION**

**ALL STAFF – Please note
amended schedule for Saturday
26th January between 2:00pm &
6:00pm**

What is occurring?

Urgent Server Repairs

Why is there downtime?

Urgent repairs required in Core Server

When is this change occurring?

An **outage of up to 4 hours** is required on **Saturday 26th March 2022 between 2:00pm & 6:00pm.**

How am I impacted?

Lenah Valley

Services **unavailable** during this outage are as follows:

Nurse Call - (patients will need to be provided with manual call bells)

– (Paul Absolom @ Contact Electrical will test all functions when the server is back online)

Paging - (staff will need to use telephones as a workaround) - – (Paul Absolom @ Contact Electrical will test all functions when the server is back online)

Brainlabs and Inteleviewer in Theatres

Philips PC Monitor in Maternity

Honeywell BMS Server - (Honeywell Support don't anticipate any issues)

McKesson System

Healthtrack

Scancare (CSD)

Internet Access

Local Printing (emails / documents etc)

“F” Drive and “H” Drive

Services that **will remain available provided the computer is logged in prior to 2pm on Saturday:**

Vitro

Citrix Applications – IPM / Kronos / Finance 1 / BEIMS etc

Printing from Citrix Applications

St Johns

Services **unavailable** during this outage are as follows:

Scancare (CSD)

Local Printing (emails / documents etc)

Healthtrack

“F” Drive and “H” Drive

Services that **will remain available:**

Vitro

Nursecall

Paging

Citrix Applications – IPM / Kronos / Finance 1 etc

Printing from Citrix Applications

Where do I go if I need support?

*For any additional support please contact the HelpDesk on **1800 220 506**, alternatively log a helpdesk ticket from the **ICT Service Desk** by clicking on this link <https://jira.calvarycare.org.au>.*

Thank you for your co-operation

Rob McDonald
Technical Services Manager