

17 December 2021

Dear Residents and Family Members,

## RE: COVID-19 Outbreak Update for Residents and Families – Calvary Flora McDonald Retirement Community, SA

**We pleased to inform residents and families that all residents in Julian Woods have returned a negative COVID result.** We are awaiting all the results from the close contact staff.

To confirm our previous communication, the one (1) fully vaccinated staff member who tested positive is the only identified case connected with Calvary Flora McDonald Retirement Community at this time. This staff member wore the correct PPE while at the Home and worked only in the Julian Woods Unit while asymptomatic (showing no symptoms), but infectious, prior to testing positive.

Our staff continue to closely monitor all residents for any symptoms of COVID-19. Any retesting of residents and staff will be conducted in accordance with SA Health advice.

The residents of Julian Woods will need to remain being cared for in their rooms during this time. We understand that it is difficult for residents to be confined to their rooms. Please be assured that our team will continue to ensure the holistic care needs of all residents are met.

The Calvary Flora McDonald team continues to work diligently to keep all residents safe from infection. Our staff are trained in strict infection prevention and control protocols and continue to provide all resident care while wearing the appropriate PPE at all times.

### Zoom meeting invitation for Flora McDonald families – 18 December 2021, 11.00am

A Zoom meeting will be held **TOMORROW 18 December at 11.00am** where you will be provided full information of Calvary's response. To join the meeting, please click the following link: <https://japara-au.zoom.us/j/88597864337> You can also join the meeting by calling +61861193900 and entering meeting ID: 885 9786 4337#

### Is Calvary Flora McDonald open to visitors?

**While we are pleased that yesterday's testing returned negative results for residents, Calvary Flora McDonald will need to remain closed to all visitors until advised by the SA Health that restrictions can be lifted.**

Our Calvary WebEx video call service is available to help connect loved ones and support resident wellbeing. If you would like to book a video call, please advise our staff or call centre team and confirm the name of the resident you wish to book a video call with.

In accordance with SA Health directions, general visitation is not currently permitted under lockdown conditions. However, special exemptions will be granted for families to visit their loved ones at end of life. Please discuss with your Home manager.

We continue to make these opportunities available wherever possible to families. Special end of life visits are supported by our infection prevention and control staff who provide full PPE to visitors, expert instruction and supervision to ensure resident and visitor safety.



You can help us to ease anxiety by please sharing this information with other family and friends. For more information, please continue to visit [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

We are pleased that no new cases of COVID-19 have been identified at Calvary Flora McDonald and thank residents and families for your continued patience at this challenging time.

Sincerely,

**Martin Bowles**  
National CEO

**Sharon Kendall**  
Regional CEO - SA