

30 November 2021

Dear Resident or Family Member,

RE: Calvary NSW residential aged care facilities – update on visitor restrictions

We are writing to inform you that NSW Health has updated their screening advice for visitors to all NSW [Residential Aged Care facilities](#) from Tuesday 30 November 2021.

Effective immediately and consistent with this advice, we will now align our restrictions on visitations across all NSW Calvary Retirement Communities.

What does this mean for NSW residents and families?

Visitors will not be permitted entry to the facility at all if they:

- have been to an overseas country of concern in the last 14 days – these include South Africa, Lesotho, Botswana, Zimbabwe, Mozambique, Namibia, Eswatini, Malawi and the Seychelles;
- have been to other overseas countries (not of concern) in the previous 14 days, unless they are:
 - fully vaccinated and;
 - have received a negative PCR test 7 days or later after arrival in NSW.

A reminder for our residents and families:

- Visitors will be required to wear a surgical mask for the duration of their visit. Calvary will supply a suitable mask if required.
- Two (2) fully vaccinated visitors aged 12 years and over, plus two (2) children aged under 12 may visit per day however only two (2) visitors may visit at the same time.
- Visits must comply with the social distancing requirements of 1.5 metres separation and one (1) person per two (2) square metres, and will take place within resident's rooms or outside.
- One (1) child under 12 years of age may now visit at any one time when accompanied by a fully vaccinated adult.
- Visitors aged 12 years or over must be fully vaccinated and have received their second dose at least 14 days prior to their visit. All Visitors will be required to provide evidence of vaccination prior to entry.
- Visiting hours are from 11am to 6pm, each day.
- Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements..

Visitors must not enter the facility at all if they:

- have [COVID-19 symptoms](#) - fever (37. 5°C or higher) or symptoms of COVID-19;
- have been to any [close or casual contact locations](#) in NSW, interstate or overseas;



- are a close contact of a person with confirmed COVID-19 and are within their self-isolation period;
- live in a household with a person who is currently self-isolating; and/or
- are waiting for a COVID-19 test result.

As the situation evolves, NSW Health may advise changes to restrictions and we will adjust our restrictions accordingly. For the latest NSW Health COVID-19 updates, please visit: www.health.nsw.gov.au/Infectious/covid-19/Pages/default.aspx

For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au.

Thank you for your continued understanding and cooperation.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW