



30 October 2021

Dear Resident or Family Member

RE: Updated Visitor Restrictions - Calvary Cessnock Retirement Community, NSW

We are pleased to let you know the outbreak at Calvary Cessnock has now been declared over by Hunter New England Public Health Unit as from **Saturday 30 October 2021**. In line with this direction, Calvary Cessnock will be open for visitors, and activities will return to normal consistent with COVID safe practices prior to the outbreak.

We are looking forward to welcoming visitors back to Calvary Cessnock from 30 October 2021 onwards. We would also like to take this opportunity to thank all of our residents and families for your patience and support during this difficult time.

What does this mean for residents and families?

- **Up to two (2) visitors per day may visit.** Visits must comply with the social distancing requirements of 1.5 metres separation and one (1) person per four (4) square metres **and will take place within resident's rooms or outside.**
- **Visitors under 12 years of age** will not be permitted entry to the facility
- **COVID-19 Vaccination:** All Visitors will be required to have had their second dose of COVID-19 Vaccination at least 14 days prior to their visit. Visitors will be required to provide evidence of vaccination prior to entry.
- **Visiting hours are from 11am to 6pm**, each day from Saturday 30 October 2021 onwards. Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Visitors will be required to wear a surgical mask for the duration of their visit.** Calvary will supply a suitable mask if required.

Visitors will not be permitted entry to the facility if they:

- have been in a stay at home area in the last 14 days prior to their visit;
- have [COVID-19 symptoms](#) - fever (37. 5°C or higher) or symptoms of COVID-19;
- have been to any close or casual contact locations in NSW, interstate or New Zealand;
- are a close contact of a person with confirmed COVID-19 and are within their self-isolation period;
- live in a household with a person who is currently self-isolating; and/or
- are waiting for a COVID-19 test result.



As the situation evolves, NSW Health may advise changes to restrictions and we will adjust our restrictions accordingly. For the latest NSW Health COVID-19 updates, please visit: <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/default.aspx>

Please do not hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one.

For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

We would like to thank residents and families for working with us so generously to ensure the safety of your loved ones in our care.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO – NSW