



5 October 2021

Dear Resident or Family Member,

RE: COVID-19 Outbreak Update for Residents and Families: Calvary Haydon Retirement Community

We are writing to inform residents and families that as of 8.00am this morning, no additional cases of COVID-19 have been identified at Calvary Haydon Retirement Community.

We are pleased to report that this result follows the testing of all residents and staff yesterday with the assistance of ACT Health. The retesting of residents and staff will continue at intervals as advised by the ACT Health Public Health Unit.

Further, we must inform residents and families that one (1) resident has sadly died overnight. The resident, who was fully vaccinated and in their end of life phase before testing positive for COVID-19, was a resident of the Mary Potter household.

This news marks the fifth resident death during the current outbreak. Our thoughts are with the families of those who have died, our residents, their families and our staff following this sad news.

We offer our sincere condolences to the family on behalf of the entire Calvary organisation, and ask that you respect their privacy at this time.

As of 8.00am today, 5 October 2021, Calvary can confirm the current total active cases are:

- Ten (10) residents (all residing in the Mary Potter household); and
- Four (4) members of staff (all self-isolating at home).

Calvary care staff continue to closely monitor the health and wellbeing of all the residents in our care, and we will continue to contact the listed person responsible for each resident by phone on a daily basis and email an update with any developments.

One concern in particular raised by families has been whether allied health support such as physiotherapists and pastoral carers are being provided to assist with resident wellbeing. We can confirm that a team of lifestyle staff and allied health practitioners, including physiotherapists and pastoral carers are on site to ensure the holistic care needs of residents are met, particularly under these lockdown conditions.

Further, we can advise that Calvary is currently exploring with the ACT Health Public Health Unit the option to provide more freedoms to residents in parts of the home not directly affected by current case numbers.

Calvary has been working closely with the ACT Health Public Health Unit since the beginning of the outbreak to ensure residents and staff are provided with the safest possible care environment under lockdown conditions at Calvary Haydon. We hope to be able to share news of an arrangement with residents and families soon.

Thank you for your continued patience at this challenging time. We are grateful that families are working with us so generously to ensure the safety of your loved ones in our care.

Sincerely,

Martin Bowles
National CEO

Barb Reid
Regional CEO – ACT