



4 October 2021

Dear Resident or Family Member,

RE: COVID-19 Outbreak Update for Residents and Families: Calvary Haydon Retirement Community

We are writing to inform residents and families that as of 8.00am this morning, no additional cases of COVID-19 have been identified at Calvary Haydon Retirement Community.

With the assistance of ACT Health, the retesting of residents and staff has commenced on site today and we expect to receive the results of this testing tomorrow. The retesting of residents and staff will continue at intervals as advised by ACT Health.

Further, it is with great sadness that we must inform residents and families that one (1) resident has died overnight. The resident, who was fully vaccinated and in their end of life phase before testing positive for COVID-19, was a resident of the Mary Potter household.

Family were able to visit the person at the home yesterday before they died. Calvary continues to make these opportunities available wherever possible to families. Special end of life visits are supported by our staff who provide full PPE to visitors, instruction and supervision to ensure resident and visitor safety.

Our thoughts are with the family, our residents, their families and our staff following this sad news. We offer our sincere condolences to the family on behalf of the entire Calvary organisation, and ask that you respect their privacy at this time.

As of 8.00am today, 4 October 2021, Calvary can confirm the current total active cases are:

- Eleven (11) residents (all residing in the Mary Potter household); and
- Four (4) members of staff (all self-isolating at home).

We will continue to contact the listed person responsible for each resident by phone on a daily basis and email an update with any developments. **You can help us to ease anxiety by please sharing this information with other family and friends.**

Calvary continues to work closely with the ACT Health Public Health Unit on contact tracing, the testing of residents and staff including the maintaining of the safest possible care environment for residents and staff under outbreak conditions. **As the situation evolves at Calvary Haydon, please be assured that our dedicated staff are working hard to keep all residents safe from infection.** Our staff are trained in strict infection prevention and control protocols and are providing care while wearing the appropriate PPE at all times.

For more information, including regular Situation Updates and a suite of Frequently Asked Questions and Answers, please continue to visit www.calvarycoronavirusupdates.org.au

Thank you for your continued patience at this challenging time. We are grateful that families are working with us so generously to ensure the safety of your loved ones in our care.

Sincerely,

Martin Bowles
National CEO

Barb Reid
Regional CEO – ACT