



25 September 2021

Dear Independent Living Unit Resident,

RE: COVID-19 Outbreak Update for Independent Living Unit Residents at Calvary Haydon Retirement Community

On Thursday we informed you that a fully vaccinated member of staff has tested positive for Coronavirus (COVID-19) at Calvary Haydon Retirement Community.

We want to inform Independent Living Unit Residents that test results for all residents of the aged care home have been returned and at 8.00am this morning, the number of confirmed positive cases are:

- Nine (9) residents (all residents of the Mary Potter household of the aged care home); and
- Three (3) members of staff (all self-isolating at home).

Residents who have tested positive to COVID-19, their families and doctors, have been contacted directly by the facility and provided with an update on current health and wellbeing.

We understand that this will be worrying for you and your families. We also understand that people will be anxious and we want to assure you that we are doing everything possible to continue to look after resident health and wellness while keeping residents safe during this difficult time.

Am I going to be safe?

Please be assured that the current outbreak concerns the aged care home on the Calvary Haydon Retirement Community site. There is no risk to residents of ILUs as a result of the outbreak at the aged care home.

Visitors to the aged care home situated on the Calvary Haydon Retirement Community are currently not permitted. This is for your safety, as well as the safety of other residents and staff as we manage the outbreak.

Essential visits to the ILUs are permitted in accordance with ACT Government directives. While no visitors are allowed at the aged care home under lockdown conditions, residents and their loved ones can stay connected by making phone calls, sending letters, cards or text messages, or by using our WebEx video call service.

What is Calvary doing?

Calvary has a **COVID-19 Outbreak Management Plan (OMP)** in place for such a scenario. Accordingly, we have taken **immediate action** to contain transmission and keep our residents and our staff as safe as possible under outbreak conditions. Our staff are trained in strict infection control procedures and are focusing their attention on the individual care needs of our residents.

All staff continue to provide resident care at the aged care home using the appropriate personal protective equipment (PPE), including facemasks, shields and gowns. A deep clean was conducted at the facility on Thursday and another deep clean will occur on Monday morning in accordance with ACT Public Health Unit directions.

Calvary continues to work closely with the ACT Public Health Unit on contact tracing, the testing of residents and staff including the maintaining of the safest possible care environment for residents and staff under



outbreak conditions. Calvary staff from our ACT public and private hospitals have been assigned to replace our isolating aged care staff to ensure safe resident care.

Where can I get more information?

Our care staff can answer any questions you have. You or your family can also call the facility which will automatically direct them to our dedicated call centre team (operating 24 hours 7 days a week) or visit our COVID-19 updates website at www.calvarycoronavirusupdates.org.au

We are also committed to ensuring that you and your family are provided with the information you want – quickly and regularly. You can help us to ease anxiety by sharing this information with your family and friends.

Sincerely,

Martin Bowles
National CEO

Barb Reid
Regional CEO – ACT