



20th May 2021

Dear Resident or Family Member,

RE: Updated Visitor Restrictions as at 20th May 2021

New visitor restrictions are now in place at Calvary Haydon Retirement Community. ACT Health have provided an update on the areas considered a geographical risk. These changes are effective immediately.

What does this mean for residents and families?

- **Calvary Haydon is pleased to be able to permit visitors who have been to Greater Sydney LGAs, including Wollongong, Central Coast and Blue Mountains.**
- **We are now also pleased to be able to permit entry to visitors who have visited Perth or the Peel regions of Western Australia.**
- **Visitors who have been to Greater Metropolitan Melbourne are not permitted entry. Please note this now also includes the areas of Wyndham, Yarra or Yarra Ranges (from May 5th).**
- Visitors who have been to these areas must not enter the facility for 14 days on return.
- Resident outings will be permitted, subject to Facility Manager approval. Due to the heightened risk, resident attendance at a function where there is any person who has visited any of the above areas of heightened risk will not be allowed. Excursions for medical treatment will continue to be permitted as usual.
- All other restrictions on visitation will remain in place.

We are pleased there have been changes which will enable previously restricted visitors however understand the disappointment the other identified areas of risk will cause some residents and their families. These restrictions are in place for the protection of residents, their loved ones, our staff and the broader community.

If you are unable to visit at this time, we encourage you to contact the facility to arrange a WebEx video call with your loved one.

We will continue to monitor ACT Health advice and keep you informed of any developments. For the latest information on COVID-19 case locations, please visit the ACT Government website.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Thank you for your continued understanding and cooperation in this challenging time. By following the rules, you are helping us to keep everyone safe.

Sincerely,

Martin Bowles
National CEO

Barb Reid
Regional CEO - ACT