



12th May 2021

Dear Resident or Family Member,

RE: Updated Visitor Restrictions as at 12th May – following identification of close contact locations in Melbourne

New visitor restrictions are now in place at Calvary Haydon Retirement Community following the identification of a new COVID-19 case in Melbourne currently under investigation.

Effective immediately, Calvary will not permit the entry of any visitors to Calvary Haydon Retirement Community who have been to Greater Metropolitan Melbourne from May 5th (or any of the other areas of geographical risk).

ACT Health has advised that anyone in the ACT who has been to Greater Metropolitan Melbourne must not visit an ACT high - risk care setting for 14 days after departing the area.

What does this mean for residents and families?

- **Effective immediately, Calvary will not permit the entry of any visitors to Calvary Haydon Retirement Community who have been in the identified areas in Melbourne (or any of the other areas of geographical risk).**
- Visitors who have been to Greater Sydney LGAs (including Wollongong, Central Coast and Blue Mountains) on or from 26th April, or to Perth and Peel regions of Western Australia on or since 17 April must not enter the facility for 14 days on return.
- Resident outings will be permitted, subject to Facility Manager approval. Due to the heightened risk, resident attendance at a function where there is any person who has visited any of the above areas of heightened risk will not be allowed. Excursions for medical treatment will continue to be permitted as usual.
- All other restrictions on visitation will remain in place.

We understand the disappointment this will cause some residents and their families. These restrictions are in place for the protection of residents, their loved ones, our staff and the broader community.

If you are unable to visit at this time, we encourage you to contact the facility to arrange a WebEx video call with your loved one.

We will continue to monitor ACT Health advice and keep you informed of any developments. For the latest information on COVID-19 case locations, please visit the ACT Government website.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one.

For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au



Thank you for your continued understanding and cooperation in this challenging time. By following the rules, you are helping us to keep everyone safe.

Sincerely,

Matt Hanrahan
Deputy National CEO

Barb Reid
Regional CEO - ACT