



15 February 2021

Dear Resident or Family Member,

RE: Updated Visitor Restrictions - Calvary Ryde Retirement Community

While the COVID-19 situation in NSW remains stable, the state of Victoria has been placed under Stage 4 restrictions due to increased numbers of cases in the community.

Today, NSW Health advised that any person who has been in any location in Victoria since 13 February 2021 should not be permitted entry to a NSW residential aged care facility unless for compassionate (end of life) or essential care giving reasons. Consistent with this advice, Calvary Ryde Retirement Community will align restrictions on visitation.

What does this mean for residents and families?

The following restrictions are in place from today, 15 February 2021:

- Visitors and staff who have been in Victoria since 13 February 2021 **are currently not permitted entry.**
- Visitors and staff who have been at Victorian **venues of concern**, including the Melbourne Airport Holiday Inn from 27 January 2021 to 9 February 2021 **are currently not permitted entry.**
- Visitors and staff who have been in any **Western Australian locations visited by confirmed cases are currently not permitted entry.**
- Visitors and staff who have been in any **contact tracing locations of interest** in New Zealand **are currently not permitted entry.**
- Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.

Please note that all other restrictions on visitation, last advised in our email of 2 February 2021, are current and will remain in place until further notice. Up to any two (2) visitors per resident are permitted entry at any one time between 11am-6pm each day, and visitors and staff are required to wear a facemask while on site. Visitors are limited to a maximum of five (5) visitors per resident per day.

The situation in Victoria is expected to evolve over the coming days and weeks. We anticipate NSW Health will advise further changes to restrictions and we will adjust our restrictions accordingly. For the latest information on identified NSW Health COVID-19 case locations, please [visit the NSW Government website](#).

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Thank you for your continued understanding and cooperation in this particularly challenging time. By following the rules, you are helping us to keep everyone safe.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW