



22 December 2020

Dear Patient,

RE: Important COVID-19 Update for Calvary North Adelaide Hospital Patients

Fortunately, the COVID-19 (Coronavirus) situation in South Australia remains stable. Consistent with the latest SA Health advice, **Calvary North Adelaide Hospital is pleased to ease restrictions on visitation. Each patient will now be allowed to receive up to two (2) visitors each day.**

Further to the above, any one (1) visitor will be permitted to visit each day for admitted Emergency Department patients, and no visitors are currently permitted for Day Surgery patients. Our concierge system is in place to support Day Surgery patients throughout their hospital visit.

The COVID-19 situation in NSW continues to evolve. **Accordingly, as directed by SA Health, any person who has been in a [high community transmission zone or at a prohibited location](#) in NSW on or after 11 December 2020 will not be permitted to visit the hospital at this time.**

We understand that visitor restrictions can be difficult for patients and their families, particularly during Christmas and the summer holiday period. We are pleased to be able to welcome more visitors to our hospitals and will continue to ease restrictions, consistent with SA Health advice, as soon as it is safe to do so.

What does this mean for patients and their families?

- **Any (2) visitors will be permitted to visit each day.** A maximum of two (2) visitors per patient will be allowed. Visits must be strictly kept to the patient's room and visitors must adhere to social distancing.
- **Any one (1) visitor will be permitted to visit each day for admitted Emergency Department patients.**
- **Exceptions for obstetrics patients.** For obstetrics patients, two (2) child and one (1) adult carer visitor will be permitted, pending prior consultation with the maternity manager.
- **For patients who are at end of life, there may be exceptions to visitation restrictions.** If you or a loved one are receiving palliative care or are at end of life, please contact the hospital to discuss whether an exceptional visit can be arranged.
- **Our staff and visitors will be required to wear a facemask until 23 December 2020.** Where a visitor does not provide their own mask, or the mask does not meet requirements, Calvary will provide a mask upon entry. We anticipate this SA Health requirement may change and Calvary will respond accordingly.
- **Visitors and staff will be screened and have their temperature checked by staff before entry.** Fever is one of the symptoms of COVID-19 and any person with a temperature (greater than 37.5 degrees Celsius) presents a potential risk of transmitting the virus to others.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the hospital regularly.

We thank patients and family members for their support of our staff to manage the risk of infection to the people in our care. We will continue to keep you updated as SA Health advice changes.

For up-to-date information for all patients and their loved ones, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au



Please don't hesitate to contact the hospital should you have any questions or would like more information. Thank you for your continued cooperation and understanding in this difficult time.

Sincerely,

Martin Bowles
National CEO

Sharon Kendall
Regional CEO - South Australia