



19 December 2020

Dear Resident or Family Member,

RE: Update on Visitation Restrictions - Calvary Flora McDonald Retirement Community

While fortunately the COVID-19 situation in South Australia remains stable, the recent outbreak in NSW is evolving. Yesterday, the South Australian Government issued a new *Residential Aged Care Facilities Direction*, prohibiting access to aged care facilities of people who have returned from a NSW community transmission zone.

Consistent with this latest directive, Calvary will not allow entry of any person who has been in a high community transmission zone or at a prohibited location in NSW on or after 11 December 2020.

What does this mean for residents and families?

Effective immediately, the following new restrictions will apply at Calvary Flora McDonald Retirement Community:

- **Visitors from a NSW community transmission zone will not be permitted entry.** Any person who has been in a [high community transmission zone or at a prohibited location](#) in NSW on or after 11 December 2020 is not permitted to visit at this time.
- **Resident outings will be permitted, subject to approval.** Each outing request will need to first be discussed with and approved by the Facility Manager. Due to the heightened risk, resident attendance of a function where there is any person from a high community transmission zone or prohibited location in NSW on or after 11 December 2020 will not be allowed.

Excursions for medical treatment will continue to be permitted as usual.

All other restrictions, last advised on 14 December 2020, will remain in place:

- **Multiple visits of a maximum of two (2) visitors per visit will be allowed for each resident between the hours of 11am-6pm each day.** Visits will be permitted where social/physical distancing of 1 person per 4 square metres and 1.5 metres separation can be observed.
- **Visitors and staff are required to wear a facemask.** Until 23 December 2020, visitors and staff must wear a mask at all times. Where a visitor does not provide their own mask, or the mask does not meet requirements, Calvary will provide a mask upon entry.
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Influenza vaccination is required.** As required by the [Commonwealth Department of Health](#) from 1 May 2020, any visitor must have had this year's seasonal Influenza vaccine. You will be asked to provide your proof of vaccination or certification from your doctor outlining the medical reason for not being vaccinated before entry is permitted.

- **Screening and temperature checks.** Screening questions and temperature checks for all residents, visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees Celsius or greater, entry will not be permitted.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.

We understand the disappointment this news will bring some residents and their loved ones, particularly before the Christmas and summer holiday period. We will continue to monitor the evolving situation in NSW and SA Health advice and will ease restrictions as soon as it is safe to do so.

As the situation in NSW evolves SA Health will update its identified high transmission zones and prohibited locations regularly. For the latest list, please [visit the SA Health website](#) regularly.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Thank you for your continued understanding and cooperation at this challenging time. By following the rules, you are helping us to keep everyone safe.

Sincerely,



Martin Bowles
National CEO



Sharon Kendall
Regional CEO - SA