

18 December 2020

Dear Resident or Family Member,

RE: Updated Visitor Restrictions - Calvary Ryde Retirement Community

Since our communication of yesterday, the COVID-19 situation in NSW continues to evolve. The NSW Government has announced the Local Government Areas (LGAs) of Northern Beaches and Penrith as areas of increased risk of community transmission.

Effective immediately, Calvary will not permit entry of any visitors who have been in Northern Beaches LGA or Penrith LGA or any other identified [NSW Health COVID-19 Case Locations](#) in the past 14 days.

Furthermore, resident outings to any of these locations of higher risk will not be permitted. These restrictions are in place for the protection of residents, their loved ones, our staff and the broader community.

What does this mean for residents and families?

Effective immediately, and until further notice, the following new restrictions apply:

- **Visitors from NSW COVID-19 Identified Areas will not be permitted entry at this time.** Visitors who have been in Northern Beaches LGA, Penrith LGA, or any identified NSW COVID-19 case locations in the past 14 days are currently not permitted entry.
- **Visitors and staff are required to wear a facemask.** Visitors, staff and any visiting GP must wear a mask at all times while on site until further notice. Where a visitor does not provide their own mask, or the mask does not meet requirements, Calvary will provide a mask upon entry.
- **Resident outings to NSW COVID-19 Case Locations will not be permitted at this time.** Resident outings to Northern Beaches LGA, Penrith LGA, or any NSW case locations of higher risk will not be permitted until deemed safe by NSW Health.

All other restrictions on visitation, last advised yesterday, 17 December 2020, will remain in place. This includes the need for any resident outing to first be approved by the Facility Manager.

The situation in Sydney will continue to evolve over the coming days and weeks. For the latest information on identified NSW Health COVID-19 case locations, please [visit the NSW Government website](#).

Pending changes to government advice, Calvary may need to introduce new restrictions for the protection of residents, their loved ones and our staff. We understand the disappointment this will cause some residents and their families. We will continue to monitor NSW Health advice and keep you informed of any changes.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Thank you for your continued understanding and cooperation in this challenging time. By following the rules, you are helping us to keep everyone safe.

Sincerely,



Martin Bowles
National CEO



Bryan McLoughlin
Regional CEO - NSW