



15 December 2020

Dear Resident or Family Member,

RE: Updated Visitor Restrictions - Calvary St Francis Retirement Community

The COVID-19 situation in NSW remains stable. Yesterday, the NSW Government announced an easing of restrictions for aged care given the current low risk of COVID-19 transmission in the community.

Consistent with the latest NSW Health advice, Calvary is pleased to be able to welcome more family and friends to visit each day. Furthermore, visits will be able to take place anywhere in the home where appropriate social/physical distancing can be maintained.

What does this mean for residents and families?

From tomorrow, 16 December 2020, the following eased restrictions will apply:

- **Any number of visitors will be permitted to visit between the hours of 11am-6pm each day.**
- **Visits will be permitted in all areas of the facility excluding dining areas.** Visits will be permitted where social/physical distancing of 1 person per 2 square metres and 1.5 metres separation can be observed.

All other restrictions on visitation, last advised on 8 December 2020, will remain in place:

- **Screening and temperature checks.** Screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees Celsius or greater, entry will not be permitted.
- **Visitors who have been in South Australia in the past 14 days are advised to first contact the facility to undertake special screening before their visit.** In addition, any visitor who has been in a [New Zealand location of interest](#) in the past 14 days will not be permitted entry.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.

We are pleased to be able to take these next steps in easing restrictions. We will continue to monitor the advice of NSW Health and will further ease restrictions as soon as it is safe to do so.

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Thank you for your continued understanding and cooperation. By following the rules, you are helping us to keep everyone safe.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW