



24 November 2020

Dear Resident or Family Member,

RE: Update on Visitation Restrictions - Calvary St Catherine's Retirement Community

The COVID-19 situation in South Australia is stabilising.

As you will know, Premier Steven Marshall signalled on Friday a lifting of the SA Government's *Emergency (Stay at Home) Directive 2020* from 12.01am Sunday 22 November 2020.

We understand how difficult restrictions can be for residents and their families, and are pleased to be able to take the following steps in easing restrictions on visitation and resident outings, effective tomorrow.

What does this mean for residents and families?

Consistent with the latest SA Government directives, from tomorrow, 25 November 2020, the following eased restrictions will apply at Calvary St Catherine's Retirement Community:

- **A maximum of two (2) visitors per resident will be allowed for a single visit between the hours of 11am-6pm each day.**
- **Visiting will be limited to the resident's room.** Social/physical distancing of a single person per 4 square metres as well as 1.5 metres separation at all times will still be required within the resident's room during a visit.
- **Visitors and staff are required to wear a facemask.** Consistent with SA Government advice, visitors and staff must wear a mask at all times. Where a visitor does not provide their own mask, or the mask does not meet requirements, Calvary will provide a mask upon entry.
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Resident outings to attend small family group gatherings will be permitted, subject to approval of a request to the Facility Manager.** Each outing request will need to first be discussed with the Facility Manager. The request will then be reviewed and a decision made based on risk to the individual resident in light of current rates of community transmission in the area. Excursions for medical treatment will continue to be permitted as usual.
- **Influenza vaccination is required.** As required by the [Commonwealth Department of Health](#) from 1 May 2020, any visitor must have had this year's seasonal Influenza vaccine. You will be asked to provide proof of vaccination before entering.
- **Screening and temperature checks.** Introduced in April, screening questions and temperature checks for all residents, visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees Celsius or greater, entry will not be permitted.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.



We will continue to monitor the situation and SA Health advice and will further ease restrictions as soon as it is safe to do so. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Please don't hesitate to contact the manager of your home should you have any questions or would like to discuss the individual care needs of your loved one.

Thank you for your continued understanding, cooperation and patience at this challenging time. By following the rules, you are helping us to keep everyone safe.

Martin Bowles
National CEO

Sharon Kendall
Regional CEO - South Australia