

17 November 2020

Dear Resident or Family Member,

## **RE: Updated Visitor Restrictions – Calvary St Catherine’s Retirement Community**

The COVID-19 (Coronavirus) situation in South Australia is evolving. On Sunday, the South Australian Chief Public Health Officer announced a series of new cases of community transmission in Adelaide and subsequently the SA Government has issued new directives for South Australia.

In order to effectively manage the risk of infection and protect the health of residents, their friends and family members and staff, **Calvary St Catherine’s Retirement Community will be stopping all general visitation from 11.59pm tonight, 17 November 2020.**

Calvary does not take this decision lightly. Consistent with government advice, we must introduce this measure to ensure the safest possible environment for the vulnerable people in our care.

### **What does this mean for residents and their families?**

- **Calvary will be stopping all general visitation from 11.59pm 17 November 2020.** This means that from midnight tonight no general visitation will be permitted at the facility until further notice.
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Our staff will be wearing facemasks.** Due to heightened risk, our staff will be required to wear a surgical facemask at all times. Any visitor who is permitted entry as a special exception will be required to wear a facemask at all times.
- **Any person entering will be required to have their temperature checked by staff before entry.** Fever is one of the symptoms of COVID-19 and any person with a temperature (greater than 37.5 degrees Celsius) presents a potential risk of transmitting the virus to others.

To protect patients and staff from COVID-19 infection, we have had to act quickly. The cooperation of residents and family members in helping our staff manage the risk of infection to the people in our care has been excellent. We will continue to keep you updated as the COVID-19 situation in South Australia evolves.

For up-to-date information for all patients and their loved ones, please visit Calvary’s COVID-19 updates site regularly at: [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

Please don’t hesitate to contact the manager of your home should you have any questions or would like more information. Thank you for your continued cooperation and understanding in this difficult time.

Sincerely,



**Martin Bowles**  
National CEO



**Sharon Kendall**  
Regional CEO - South Australia