



16 November 2020

Dear Patient,

## RE: Important COVID-19 Update for Calvary North Adelaide Hospital Patients

The COVID-19 (Coronavirus) situation in South Australia is rapidly changing. In order to effectively manage the risk of infection and protect the health of patients, their friends and family members and staff, **Calvary North Adelaide Hospital will be stopping all general visitation from 11.59pm 15 November 2020.**

Calvary does not take this decision lightly. With SA Health reporting growing instances of community transmission of COVID-19 in Adelaide, we must introduce this measure to ensure the safest possible environment for the vulnerable people in our care.

### What does this mean for patients and their families?

- **Calvary will be stopping all general visitation from 11.59pm 15 November 2020.** This means that from midnight tonight no general visitation will be permitted at the hospital until further notice.
- **Exceptions for obstetrics and paediatrics patients.** Admitted babies and children (0-17 years) may have one (1) parent/carer present at all times.
- **For patients who are at end of life, there may be exceptions to visitation restrictions.** If you or a loved one are receiving palliative care or are at end of life, please contact the hospital to discuss whether an exceptional visit can be arranged.
- **Our staff will be wearing facemasks.** Due to heightened risk, our staff will be required to wear a surgical facemask at all times. Any visitor who is permitted entry as a special exception will be required to wear a facemask at all times.
- **Any person entering will be required to have their temperature checked by staff before entry.** Fever is one of the symptoms of COVID-19 and any person with a temperature (greater than 37.5 degrees Celsius) presents a potential risk of transmitting the virus to others.

To protect patients and staff from COVID-19 infection, we have had to act quickly. The cooperation of patients and family members in helping our staff manage the risk of infection to the people in our care has been excellent. We will continue to keep you updated as the COVID-19 situation evolves.

For up-to-date information for all patients and their loved ones, please visit Calvary's COVID-19 updates site regularly at: [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

Please don't hesitate to contact the hospital should you have any questions or would like more information. Thank you for your continued cooperation and understanding in this difficult time.

Sincerely,

**Martin Bowles**  
National CEO

**Sharon Kendall**  
Regional CEO - South Australia