



5 November 2020

Dear Resident or Family Member,

## RE: Update on Visitation Restrictions - Calvary Flora McDonald Retirement Community

The COVID-19 situation in South Australia remains stable.

Today, the South Australian Government issued a new directive, advising an easing of various COVID-19 related restrictions for aged care homes. Accordingly, Calvary is pleased to be able to take the next step in easing restrictions on visitation, consistent with the latest government advice.

**From tomorrow, 6 November 2020, the following eased restrictions will apply:**

- **Any two (2) visitors per resident at any one time will be allowed to visit between the hours of 11am-6pm each day.** The visit will be strictly in the resident's room and there will be no limit placed on the total number of visitors allowed each day.
- **Masks will no longer be required.** Consistent with the latest SA Government advice, masks will no longer be required to be worn by visitors or staff.
- **Visitors from Victoria or a NSW Hotspot will not be permitted.** Visitors who have travelled from Victoria or a NSW Hotspot within the last 14 days are not permitted to visit. Current COVID-19 hotspots are listed on [the NSW Government website](#).

**All other restrictions will remain in place:**

- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Visiting will be limited to the resident's room.** Social/physical distancing of a single person per 2 square metres as well as 1.5 metres separation at all times will still be required within the resident's room during a visit.
- **Resident outings.** Consistent with the latest South Australian Department of Health advice, resident outings to attend small family group gatherings will be permitted. Excursions for medical treatment will continue to be permitted as usual.
- **Influenza vaccination is required.** As required by the [Commonwealth Department of Health](#) from 1 May 2020, any visitor must have had this year's seasonal Influenza vaccine. You will be asked to provide proof of vaccination before entering.
- **Screening and temperature checks.** Introduced in April, screening questions and temperature checks for all residents, visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees Celsius or greater, entry will not be permitted.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.

We understand how difficult restrictions have been for our resident and their families and are pleased to be able to take this next step in easing restrictions.

We will continue to monitor the situation and lift remaining restrictions on visitation as it is safe to do so. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

Should you have any questions or would like more information, please contact:

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Thank you for your continued understanding and cooperation. By following the rules, you are helping us to keep everyone safe.

Sincerely,

**Martin Bowles**

National CEO

**Sharon Kendall**

Regional CEO - SA