



28 July 2020

Dear Calvary Patient,

RE: Changes to Visitation Restrictions for Calvary Riverina Hospital

The Coronavirus (COVID-19) situation in Australia is changing rapidly. With the number of positive cases growing in NSW due to outbreaks in South Western Sydney and other parts of the state, community transmission of the virus remains a significant and concerning risk.

Consistent with the latest NSW Health advice, and to effectively manage the growing risk of infection in the Riverina and protect the health of patients, their loved ones and our staff, Calvary has introduced new measures at Calvary Riverina Hospital.

From today, Tuesday 28 July 2020, the following new measures are in place:

- **Any single visitor will be permitted to visit each day.** Calvary will be permitting visitation of any one (1) person per patient per day for no longer than two (2) hours.
- **Any visitor who has travelled to or from any part of Victoria within the past 14 days will not be permitted entry.** Visitors from Albury Local Government Area will now be permitted to visit.
- **Visitors will be required to wear a face mask.** Visitors will be required to wear an appropriate face mask at all times while in the hospital. Where a visitor does not provide their own mask, or where the mask does not meet requirements, the hospital will provide a mask upon entry.
- **Face masks will be worn by staff.** Consistent with the latest NSW Health advice, health workers who need to be within 1.5 metres distance to provide your care will wear a surgical face mask at all times.

All other restrictions on visitation, advised 10 July 2020, remain in place:

- **For patients who are at end of life, there may be exceptions to visitation restrictions.** If you or a loved one are receiving palliative care or are at end of life, please contact the hospital to discuss whether an exceptional visitation can be arranged.
- **A single child visitor may accompany an adult visitor.** One (1) child may accompany a single adult visitor. Visits are restricted to the patient's room. Child visitors must remain with their adult carer at all times.
- **Social/physical distancing of a single person per 4 square metres as well as 1.5 metres separation at all times will still be required within the hospital.** We ask for your support and co-operation in ensuring that the number of people with each ward or room is consistent with the social/physical distance guidance in place within the community. Our staff will need to monitor overall visitor numbers within each ward.
- **Screening and temperature checks.** Introduced in April, screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees celsius or greater, entry will not be permitted.
- **Hand hygiene is important.** Please use the hand sanitiser stations at the entrance and throughout the hospital.



Your safety remains our primary responsibility. We thank patients and visitors for continuing to follow the directions of staff in this challenging and evolving time of COVID-19 pandemic.

For up-to-date information for all patients and their loved ones, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW