



22 July 2020

Dear Resident or Family Member,

RE: Update on Hunter Region Hotspots - Calvary Hunter Retirement Communities

The Coronavirus (COVID-19) situation in Australia continues to evolve. With recent outbreaks in Victoria and new instances of community transmission reported in New South Wales, COVID-19 infection remains a risk.

An update today from NSW Health - Hunter New England Local Health District is urging anyone who visited the following locations to watch for COVID-19 symptoms and get tested should any respiratory symptoms or fever occur.

- **Salamander Bay Shopping Centre on 15 July**
- **The Windsor Castle Hotel in East Maitland between 6-8 pm on 13 July.**

Visitors who have been identified in this and other NSW hotspots will not be permitted entry.

Calvary is monitoring the changing situation on a daily basis. NSW Health has advised that there are currently 12 locations (hotspots) in the state identified higher risk due to recent confirmed cases of COVID-19.

Due to growing number of hotspots and increased risk of community transmission in NSW, we have and will continue to update our screening criteria for visitors.

- **Visitors who have been in an identified NSW hotspot will not be permitted entry for 14 days.** COVID-19 hotspots are identified by NSW Health and updated regularly. For the latest update, dated 21 July 2020, please [visit the NSW Health website](#).
- **Visitors who have been in the state of Victoria will not be permitted entry.** Due to growing risk in the state of Victoria, visitors who have travelled to or from any location in Victoria in the past 14 days prior to 8 July 2020 are currently not permitted to visit a Calvary retirement community.

As the situation in NSW evolves, Calvary may have to introduce new restrictions on visitation, with limited notice, to limit the risk of COVID-19 infection to the people in our care. We understand the changing situation is challenging for our residents, their friends and family members. By following the directions of staff, you are helping us to keep everyone in our care safe.

We will continue to keep you updated as the situation develops. For up-to-date information for all residents and family members, please visit Calvary's COVID-19 site regularly at: www.calvarycoronavirusupdates.org.au

Please don't hesitate to contact the manager of your home should you have any questions or would like more information. Thank you for your continued cooperation and understanding in this difficult time.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW