



13 July 2020

Dear Resident or Family Member,

RE: Update on Visitation Restrictions – Calvary Haydon Retirement Community

The Coronavirus (COVID-19) situation in Australia continues to evolve. With recent outbreaks in Victoria and new cases reported in the ACT, community transmission of the virus remains a risk.

Consistent with the latest ACT Health advice, Calvary has introduced new restrictions on visitation at Calvary Haydon Retirement Community. These restrictions are designed to reduce the risk of infection to the vulnerable people in our care, their friends, family, and our staff.

From Wednesday, 15 July 2020, the following revised restrictions on visitation will apply:

- **One (1) visitor will be permitted to visit between 11am and 6pm daily.** Calvary will be permitting visitation of a maximum of one (1) visitor per resident per day.
- **Visitors from Victoria will not be permitted entry.** Due to increased risk, and consistent with the latest ACT Health advice, visitors who have travelled to or from any location in Victoria in the past 14 days are currently not permitted to visit the facility.
- **Child visitors (aged 0-17 years) in aged care.** Consistent with ACT Health advice, we request that child visitors do not visit at this time. Where a child does visit, the visit must first be negotiated with the Facility Manager. Child visitors must be under the direct supervision of an adult carer at all times.
- **Resident outings.** Due to increased risk, we ask that resident outings to attend family group gatherings be avoided at this time. Any planned resident outing should first be negotiated with the Facility Manager. Excursions for medical treatment will continue as usual.

All other visitor restrictions, advised on 2 June 2020, remain in place:

- **Influenza vaccination is required.** As required by the [Commonwealth Department of Health](#) from 1 May 2020, any visitor (including children) must have had this year's seasonal Influenza vaccine. You will be asked to provide your proof of vaccination before entry is permitted.
- **Visiting will be limited to the resident's room.** Social/physical distancing of a single person per 4 square metres as well as 1.5 metres separation at all times will still be required within the resident's room.
- **Screening and temperature checks.** Introduced in April, screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature greater than 37.5 degrees celsius, entry will not be permitted.
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.

Our primary responsibility remains the protection of residents and staff. We would like to thank residents, their friends and families for their cooperation in this challenging time.



For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

We will continue to monitor the situation in Victoria and the advice of ACT Health and ease restrictions on visitation as it is safe to do so.

Please don't hesitate to contact the manager of your home should you have any questions or would like more information. Thank you for your continued cooperation and understanding in this difficult time.

Sincerely,

Martin Bowles
National CEO

Barb Reid
Regional CEO - ACT